



**Elddis**

***encore***

Motor Caravan

OWNERS  
HANDBOOK



Issue 1



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## WELCOME & INTRODUCTION

Thank you for choosing a motorhome manufactured by Elddis.

Before you drive off, please familiarise yourself with the motorhome and read this owners' handbook. This will help you to obtain the maximum pleasure from your vehicle and avoid endangering yourself and others.

Additional information and detailed appliance instruction manuals are also contained in your Owner's Information Pack.

**Your new Elddis motorhome has been designed as a recreational vehicle and is intended for recreational use only. It is not intended for business use or for permanent habitation. Elddis accepts no liability if the motorhome is used for any purpose other than recreational/holiday use. Any other use other than recreational/holiday use will invalidate your warranty.**

**Please Note:** All Elddis motorhomes are classified as Grade 3 and therefore meet with the thermal insulation and heat levels for specific climatic conditions as specified within the British and European Standard BS EN 1646 part 1.

By following the instructions provided in this handbook and maintaining your motorhome in a first class roadworthy condition, you are sure to have many years of carefree use. To ensure the very best quality and reliability all motorhome designs and new developments are rigorously tested. Therefore Elddis will accept no liability or uphold the warranty if the motorhome is altered or modified in any way that would adversely affect the reliability.

### IMPORTANT

Elddis serial number of your motorhome should be quoted in all correspondence, it can be found stamped on a plate fixed next to the Peugeot plate within the engine compartment. Your Elddis motorhome serial number can also be found on the NCC certificate that can be found within your Owner's Information Pack.

There is also a Peugeot serial number on the chassis cab or pillar, which should be quoted

in any communications with Peugeot.

Changing market and supply situations may prevent us from maintaining the exact specification details in this guide and we therefore reserve the right to alter specifications as materials and conditions demand and if necessary supply an alternative.

***Enjoy your new motorhome.***

### End Of Life Vehicle Directive

Your new motorhome fully complies with the European Directive on the End of Life Vehicles. In order to obtain information on how to dispose of your motorhome at the end of its life please visit the Peugeot website. The Peugeot website contains full details on all Peugeot products together with details of their environmental and recycling policies. The site address is [www.peugeot.co.uk](http://www.peugeot.co.uk).

### Elddis Technical Approvals

All Elddis Motorhomes have been European Commission Whole Vehicle Type Approved via the Vehicle Certification Agency (VCA). In order to ensure your new motorhome is safe to use, Elddis are members of and have been inspected by the following bodies.

NCC who operate a certification scheme to ensure compliance with the European safety standards for motorhomes. National Inspection Council for Electrical Installation and Contracting (NICEIC) who carry out an annual inspection of Elddis electrical installations within motorhomes.

Gas Safe Register™ approved installers carry out an annual inspection to ensure that the gas installation installed by Elddis fully comply with all relevant regulations and standards.

Elddis is an ISO 9001:2008 approved manufacturer certified by SGS Limited.

**Please note:** Elddis Motorhome model year.

Elddis model year starts on the 1st September and runs to the 31st of August.





## GENERAL SAFETY

### **Please read before using your new motorhome.**

In order for you to get the most out of your new Elddis motorhome it is necessary for you to be aware of the following:

- (i) Do not obstruct ventilators (See Safety Section - Ventilation)
- (ii) Inspect the flexible gas hose regularly for deterioration and renew as necessary, with approved type, as and in any case no later than the expiry date stated on the hose.
- (iii) It is recommended that you provide a dry powder fire extinguisher complying with ISO 7165 of at least 1 KG capacity by the exit door and a fire blanket next to the cooker. Ensure you read the 'advice to occupier label' fitted to your motorhome.
- (iv) Never use portable cooking or heating equipment inside your motorhome. Do not use your fitted cooking equipment as heating at any time.
- (v) Never allow modification to your gas or electrical system unless qualified persons carry them out. A Gas Safe Register™ approved gas fitter should carry out all modification to the gas system. Any modifications carried out on the electrical system should be carried out by an electrician on the roll of the NICEIC or be a member of the ECA.
- (vi) Never exceed your motorhome's Maximum Technical Permissible Laden Mass.
- (vii) Never exceed the front or rear axle maximum load as specified by the Peugeot weight plate under the bonnet.
- (viii) Pull out worktop extensions, where fitted, are only designed to take maximum weight of 6kgs.
- (ix) Please ensure extra care when young children use high level bunks and always use the safety net provided.
- (x) With the exception of the Alde heating system ensure all the gas taps for the appliances are turned off before travelling.

- (xi) If you suspect there is a gas leak please open all the windows then vacate the motorhome. Switch off the gas supply if it is safe to do so. Then contact your nearest Elddis Retailer to arrange for them to check the gas system.
- (xii) Do not leave children under 14 years of age unattended in your motorhome.
- (xiii) Only those seats designated for travelling should be occupied when the motorhome is in motion.
- (xiv) Please note that motorhomes are covered by the new seat belt regulations, which came into force in October 2006. These require children that are under 12 years old and also under 135cm in height to be seated in either child seats or on bolster cushions.
- (xv) Ensure you remove all items from the microwave before travelling.

### **Proper And Safe Use Of Storage Areas In Motorhomes**

The storage areas provided in your motorhome are designed solely for the purpose of carrying personal possessions; these areas must not be used:

- As a habitation area (e.g. living, sleeping or cooking).
- To carry passengers, animals or livestock.
- For the installation (or use) of any LPG gas operated appliances, (unless supplied fitted by the manufacturer).
- For carrying LPG gas bottle cylinders, (unless designated by the manufacturer).
- To carry any flammable liquids, (unless properly stored, sealed and secured).
- For the operation of an electrical generator.
- In such a way that the loading exceeds the payload limit, as defined by the manufacturer.
- Such that the weight distribution of the vehicle means non-compliance with the vehicle axle loads.

**It is essential that you have securely closed and locked the habitation door before setting off on any journey.**



## VENTILATION

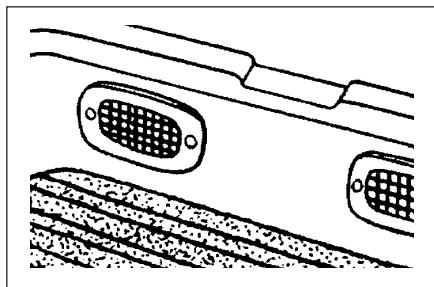
All motorhomes manufactured by Elddis are ventilated at both high and low level in accordance with BS EN 721 Safety Ventilation. The fixed ventilation points fitted in your motorhome must not be blocked under any circumstances as your safety may depend upon them. It is advisable that the fixed ventilation points are checked and cleaned (where necessary) on a regular basis.

### High-Level Ventilation

This is always provided by fixed ventilation within the fitted roof skylight. All roof skylights fitted by Elddis provide fixed free area ventilation. These roof skylights should be cleaned annually by use of a small brush to remove any dust that may have accumulated around the mesh fitted. On some roof skylights the mesh can be easily removed to aid cleaning. On fan-assisted roof skylights it is essential that the fan is switched off prior to cleaning

### Low-Level Ventilation

The vents built into the step by the main entrance door provide lowlevel ventilation. These vents should be kept clear and cleaned regularly using soapy water.



### Ventilation in Separate Bedrooms

In motorhomes with separated sleeping areas, separate ventilation is required and is provided via a roof skylight at high level and a ventilator at low level within a bed box.

## Gas Dispersal Holes

All appliances and gas unions have a gas dispersal hole nearby. It is essential that these are not blocked or made ineffective.

## FIRE SAFETY

### Fire Extinguishers

It is recommended that a 1 kg (21b) minimum capacity dry powder fire extinguisher be carried inside your motorhome at all times. A pan fire must not have an extinguisher aimed at it, but must be smothered with a fire blanket.

### In Case Of Fire

- (i) Get everyone out of the motorhome as quickly as possible using whichever exit is quickest including windows. Do not stop to collect any personal items.
- (ii) Raise the alarm. Call the fire brigade.
- (iii) Turn off the gas container valve if safe to do so.

### Fire Retardant Foams

All motorhomes are equipped with either Combustion Modified High Resilient (CMHR) foam cushions or sprung mattresses and fire retardant fabric. All furnishings and fabrics used by Elddis comply with the Furniture and Furnishings (Fire Safety) Regulations. In addition all upholstery is made of fire retardant fabric.



## PREPARING FOR THE ROAD

Before venturing out on to the road with your motorhome, it is important that you prepare correctly.

### MOTORHOME WEIGHTS EXPLAINED

#### Mass in Running Order

The weight of your motorhome as it leaves the factory, as new with standard fixtures and fittings, plus an allowance for the driver of 75kgs and the mass of the fuel when the tank is full, 90% of the water carried in the water tank and an allowance for the gas bottles.

#### Maximum Technically Permissible Laden Mass

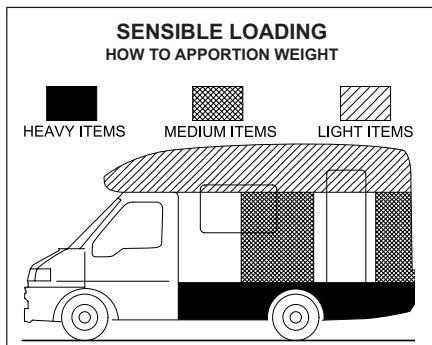
The maximum mass the vehicle can be when fully laden for use on the road.

#### User Payload

The load margin (payload), this represents the difference between the Mass in Running Order and the Maximum Technically Permissible Laden Mass. It shows the maximum weight that can be loaded into your motorhome, covering items such as food, crockery, cutlery, clothing, bedding, etc.

#### Loading

It should be noted that even weight distribution is a major factor in making your motorhome an easy and pleasant vehicle to drive. Care should therefore be taken in balancing the load, ensuring that heavy items are well spaced and are in as low a position as possible, for example, low cupboards and bed boxes.



**Note:** Light items are considered as clothing and bedding. It is not recommended to travel with tinned items in overhead lockers.

**IMPORTANT:** Do not exceed maximum technical permissible laden mass for your motorhome.

#### Roof Racks

Some models of motorhomes have, available as an option, a roof rack and ladder. Care is needed when using this facility. We recommend you exercise extreme caution when loading and unloading.

**CAUTION:** Do not allow anyone to climb onto the roof. Do not exceed the stated maximum load. Items fitted other than standard equipment will deplete the payload stated in this handbook.

#### Roof Loading

All motorhomes have a specially designed roof rack system fitted or available as an optional extra. The roof of each motorhome is strengthened to accommodate the roof rack.

**Please note:** The roof rack is capable of withstanding a maximum weight of 12 stone/ 76kgs. Static roof loading or top box loading should be limited to a maximum of 76kgs including contents, or the limit set by the top box manufacturer, whichever is the lower figure.

**WARNING:** Under NO circumstances walk on the roof section

Before venturing out on to the road with your motorhome, it is important that you prepare correctly.

Roof loads should be evenly distributed and securely fastened, but care must be taken not to overtighten straps or ropes to the point where roof rails or brackets may become distorted, particularly as during braking and cornering, forces exerted by straps or ropes are greatly increased.

It is also worth noting that when carrying heavy or large objects on the roof, the vehicles handling may change due to the resultant displacement of the centre of gravity and the increased area exposed to the wind.





## BEFORE MOVING OFF

Whenever making a journey with your motorhome, either setting off on holiday or returning home, it is good practice to run through this simple checklist.

- (i) Close and secure all cupboards and drawers and secure any loose articles.
- (ii) Do not store tins, bottles, etc. in overhead lockers.
- (iii) **Close and secure all windows and roof lights.**
- (iv) Leave all curtains and blinds open to aid visibility.
- (v) Check that gas cylinders are securely fastened and that the valve on the gas cylinder is turned off. Also ensure that the gas locker door is securely locked.
- (vii) Switch off 240volt supply at source; disconnect mains cable and store in an appropriate place.
- (viii) Check that the battery is secure and that the battery box door is locked.
- (ix) Ensure the fridge is on 12V operation and door lock is set.  
(Note: the electrical relays will allow the fridge to be run on the vehicle battery when the engine is running.)
- (x) Remove any external fresh water connections etc.
- (xi) Make sure any heavy articles are stored in accordance with the loading procedure.
- (xii) Lock the motorhome habitation door (remember to take out your keys).
- (xiii) Check your external rear view mirrors and adjust if necessary.
- (xiv) If a step is used, ensure it is put away before moving off.
- (xv) Your new Elddis motorhome has been designed to carry passengers in designated passenger seats only. The fitting of a 3-point seat belt can identify these seats. Any seat not fitted with a 3-point seat belt is not designated as a passenger seat.

- (xvi) You are strongly recommended not to carry passengers unless they are seated in a designated passenger seat.
- (xvii) Ensure all tables have been stored in their designated table storage position.
- (xviii) Ensure you remove all items from the microwave and cocktail cabinet before setting off.

## Pulling Off

- Pull away smoothly.
- Avoid wear and tear on clutch and transmission by taking extra care.
- Change gears smoothly.
- Try not to jerk the clutch.

## Bicycle Racks

Fitting a bicycle rack to the rear panel of a motorhome will affect how weight is distributed. There are restraints to be aware of with such fitments.

The maximum loading allowed on the back panel is 75 kgs including the weight of the bike rack and bicycles.

The motorhome must also be balanced to take into account the new weight distribution. Weight must be distributed evenly.

Bicycle racks are not standard fit or supplied as an optional extra by Elddis. Elddis cannot be held responsible for problems related to a bicycle rack fitted by a third party. A copy of the rear panel drawing must be obtained by the retailer or service centre from Elddis to ensure correct fixing points are located.

## Tow Bars

Your new Elddis motorhome has been designed to accept a Witter tow bar. This has been approved via type approval to ensure it is safe to use and is the only tow bar approved for fitting to Elddis motorhomes. The maximum load allowed on the tow ball is 100kgs and the maximum overhang is specified by the tow bar when fitted. The fitting points for the tow bar are designated by the fixing hole in the Witter extensions fitted to the Peugeot chassis and full details are available upon request from Elddis.



## MOTORWAY HANDLING

### Best Practice

To gain the most enjoyment and ensure a long life for your motorhome, the following should be observed:

- Do not bump kerbs with wheels.
- When overtaking ensure sufficient clearance is given to other vehicles.
- Your motorhome will not accelerate as quickly as a car, so take this into account when attempting to overtake other vehicles.
- Carry out all manoeuvres as smoothly as possible.
- Use the wing mirror to check your motorhome has cleared the other vehicle.
- Slow down and take care when driving over raised speed bumps, 'sleeping policemen' or when embarking/disembarking ferries.
- In high or cross winds, travelling downhill or in conditions of poor visibility reduce your speed.
- High-sided vehicles can cause air buffeting so extra care must be taken when passing or being passed. Leave as much space as possible when overtaking these types of vehicles

### Speed Limits

Be sure to observe all statutory speed limits and adapt your speed to take account of prevailing weather and road conditions.

### Towing Your Motorhome

In the unlikely event that you have to tow your motorhome, the towing point is fitted within the front bumper, behind the removable flap provided by Peugeot. The towing hook can be found in the tool box supplied by Peugeot, found under the front passenger seat.





### ARRIVING ON SITE

#### CHECK SITE REGULATIONS

On arrival at a campsite, you should always check the site regulations. This will help avoid any unnecessary conflict with site management and other site users.

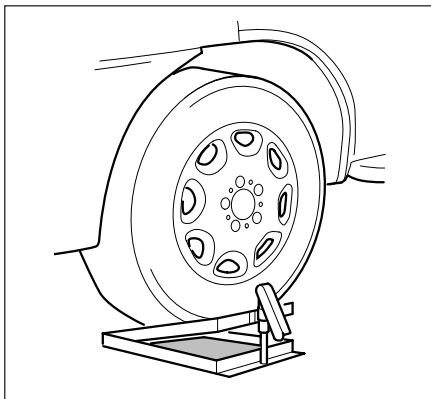
#### SELECTING A PITCH

Carefully select where you wish to place your motorhome. The site should be as level as possible, preferably not under or near trees, well drained and away from possible boggy areas. Consider how you will move the motorhome when it is time to leave the site. On sloping ground it is better to pitch facing downhill, especially during wet weather.

#### LATERAL LEVELLING (SIDE TO SIDE)

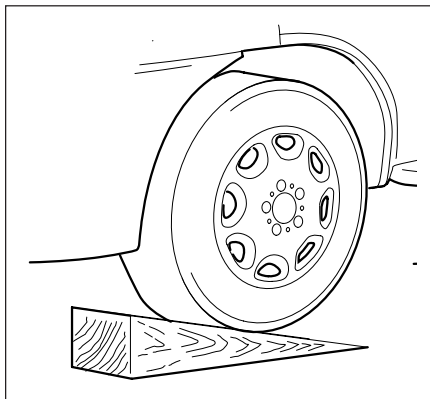
A quick glance at your pitch should tell you if you are likely to need side to side leveling i.e. levelling across the axle. On uneven ground lateral levelling is accomplished by the use of a leveler jack or ramp and a spirit level placed 'across' the motorhome floor.

#### LEVELLER JACK



Place the leveller jack, folded flat, in front of the wheel that is to be raised to level the axle. Drive the motorhome onto the leveler jack and adjust the height until the spirit level shows that the motorhome is laterally level.

### RAMP



Reverse onto your pitch about a foot further back than you wish to end up. Then place the levelling ramp in front of the wheel that needs to be raised.

Place a spirit level parallel to the axle or just inside the motorhome door. It helps to have two people at this point. One should drive the motorhome very slowly forward moving the wheel up the ramp, and the other should indicate when the spirit level bubble is in the middle.

Whichever method you use, once level, apply the motorhome handbrake and chock the motorhome wheel if necessary.





## GETTING STARTED

You have arrived at your destination and now want to start to enjoy your new Elddis motorhome. The following is a step by step guide to connecting your services and getting everything in your motorhome working.

### ELECTRICITY

#### Power Supply Charger

Your motorhome is fitted with a power supply/charger. This will charge the motorhome leisure battery when fitted and also power the 12V systems in your motorhome.

It is recommended that you always carry a leisure battery.

The Charger is fully automatic and will not overcharge the leisure battery.

Elddis recommend that you fit a good leisure battery rated at least 85 amp hours.

#### 12v Systems:

Your motorhome is fitted with an automatic system for selection of power.

When connected to the 230V site supply the automatic Power Supply/Charger will charge the leisure battery and the 12V systems.

When the ignition is switched on the 12V system in the motorhome is automatically switched off, vehicle power is supplied to the refrigerator and battery charging is in operation.

#### GENERATOR/CHARGER

When connecting to a generator, always switch off the RCD (residual current device), start the generator and allow running for a few minutes to stabilise. When this has happened, switch the RCD to the ON position.

### ELECTRICITY MAINS SUPPLY

Your motorhome's main electrical installation is designed to run on 230V at 50 hertz AC supply.

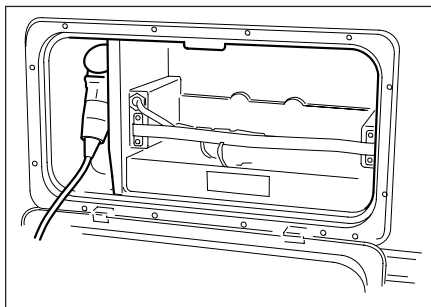
## CONNECTING TO MAINS SUPPLY ON ARRIVAL AT SITE

Before connecting the motorhome installation to the mains supply, check that:

- (i) The mains supply is suitable for your installation and appliances, i.e. whether it is AC or DC and whether it is at the correct voltage and frequency.
- (ii) Your motorhome is properly earthed. Never accept a supply from a socket outlet or plug having only two pins, or from a lighting outlet.
- (iii) Any residual current device (earth leakage circuit breaker) in the mains supply to the motorhome has been tested within the last month. In case of doubt, consult the site owner or their agent.
- (iv) Make sure that the switch at the site supply point is off and that all electrical equipment in the motorhome is switched off by ensuring your motorhome mains isolating switch on the MCB (miniature circuit breaker) is in the 'OFF' position.

Once the above checks have been made:

- (v) Remove any cover to the electricity inlet provided on the motorhome, and insert the female connector of the flexible orange supply cable as shown.



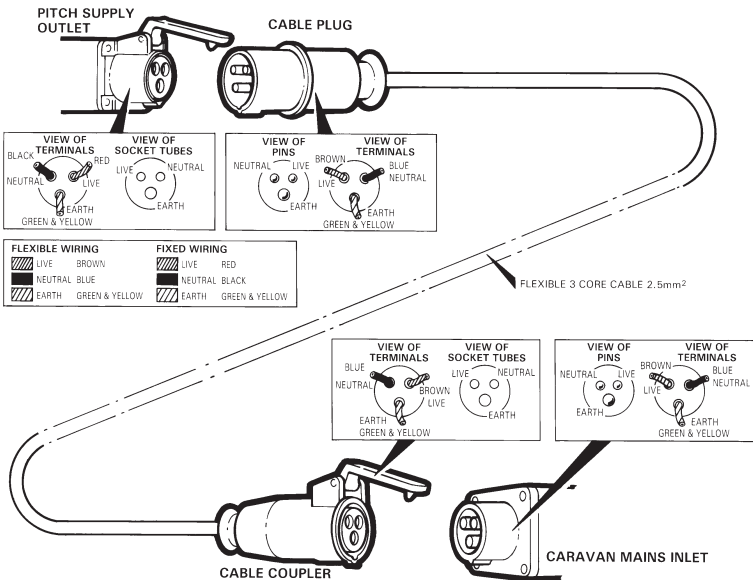
- (vi) Locate the site supply and remove any cover from the socket outlet provided at the supply point. Insert the male plug at the other end of the flexible orange supply cable. Switch on the main switch at the site supply point (if appropriate).



# GETTING STARTED



## WIRING OF CONNECTING CABLE AND MOTORHOME MAINS INLET



**WARNING:** It is essential that connections are made exactly as shown. If terminal markings are not in accordance with the above diagram they must be ignored.

- (vii) Place any surplus cable under the motorhome. Ensure that the surplus cable is not coiled up as it could overheat.
- (viii) The MCB main electricity supply switch should be put in the 'ON' position.
- (ix) Check the RCD is working by pressing the test button. Once pressed all electrical lights and appliances should cease to operate. Reset, and then check the electrical system is operational.
- (x) Finally in order to get your 12V system operational, ensure the master 12V switch is in the 'ON' position.

### DISCONNECTING MAINS SUPPLY WHEN LEAVING SITE

- (i) Switch 'OFF' at the motorhome mains isolating switch.
- (ii) Remove the male plug from the site supply.
- (iii) Disconnect the female plug from the motorhome and store the cable in an appropriate locker.

### OVERSEAS ELECTRICAL CONNECTION

**Please Note:** Connection to a mains voltage supply OVERSEAS requires particular attention.

Care must be taken when connecting supplies abroad since the supplies can be of REVERSE POLARITY.

The significance of REVERSE POLARITY is that when equipment is switched off, it may not be electrically isolated. The only certain way of making equipment safe is to unplug it.

A means of checking the polarity of the mains supply when overseas is recommended. There are available several proprietary makes of equipment for the purpose.

If it can be achieved, it is preferable to connect live to live and neutral to neutral to maintain full electrical protection.

CHECK all motorhome equipment is set-up to accept the site supply before actually switching on.



## GAS SUPPLY






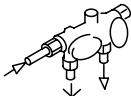
Your motorhome is designed to operate using either propane or butane liquefied petroleum gas at 30M/bar. Gas can be obtained from your motorhome dealer. Your motorhome is designed to accept a maximum 2 x 6kg Calor Lite propane cylinders available from motorhome dealers and Calor gas retailers. For further information please visit [www.calorlite.co.uk](http://www.calorlite.co.uk).

### Connection

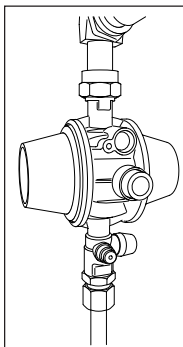
Make sure that heating and cooking appliances and gas cylinders are switched off.

Each gas appliance is connected to its own gas isolation tap under the cooker. These are identified on the tap via a label. Below is a key to identify each label.

To operate the tap the arrow on the tap shows the direction of flow for the gas. The arrow should be pointing towards the appliance for the appliance to operate. There will be a small label next to the bank of taps under the cooker, which is also reproduced below:

 Water Heater	 Cooking Appliance
 Space Heater	 Hob
 Refrigerator	 Gas On/Off

## Gas Regulator



**Your Motorhome is fitted with a Road safe gas regulator.**

The operating instructions are given below.

### Intended use

The Truma SecuMotion gas-pressure regulator is a device that ensures uniform gas pressure (30 mbar) with a permissible inlet pressure range of 0.3 - 16 bar.

SecuMotion regulates and monitors the consumption of liquid gas. If the specified consumption is exceeded or if the pressure at the regulator outlet falls below 27 mbar (due to gas pipe break, for example), the integrated gas flow monitor will shut off the flow of gas. A high pressure hose with a hose-break safety device is essential for connecting the SecuMotion gas pressure regulator to the gas cylinder.

Truma offers hoses with common connection fittings to enable use of gas cylinders with various valve connection sizes.

**Your Motorhome has been supplied with a hose for connection to a propane gas bottle.**

The integrated overpressure safety device complies with the requirements for a commercial safety device against impermissible pressure increases throughout Europe, a type tested liquefied-gas heating system **may be used** while driving (according to the EU directive 2001/56/EC) if the system includes a regulator with an appropriately configured gas installation.

Pressure regulating devices and hoses must be replaced with new ones no more than 10 years after their date of manufacture (every 8 years if used commercially). This is the responsibility of the operator.





## ROAD SAFE GAS REGULATOR

### Operating instructions

The use of upright gas cylinders from which gas is **taken in the gas phase** is mandatory for the operation of gas regulators, gas equipment and gas systems. Gas cylinders from which gas is taken in the liquid phase (e.g. for fork lifts) must not be used, since they would result in damage to the gas system.

### Taking into operation

Open gas remote switch if present.

1. Open the cylinder's valve.
2. Firmly press the green reset button on the high pressure hose.
3. Press gas flow monitor reset button (green button) on gas pressure regulator **slowly**.
4. Release gas flow monitor reset button (green button) on gas pressure regulator **slowly** (3 seconds). If no pressure point is felt when the button is pressed again, the regulator is ready for operation (repeat procedure if necessary). Start the gas-burning devices if desired. If the gas cylinders are closed, SecuMotion may switch off after an extended period of no usage.

### Changing a gas cylinder

Please use the included screwing tool to attach and remove the high pressure hoses. It will help you generate the necessary tightening torque and will prevent damage to the screw fittings, which may otherwise result from using an improper tool.

When the cylinder is connected please ensure that the high pressure hose is not placed under any strain.

### Residual gas: No smoking! No open flames!

- Close the empty gas cylinder's valve.
- Remove the high pressure hose from the gas cylinder and remove the clip-on adapter, if present.
- Attach the high pressure hose to the full gas cylinder and apply the clip-on adapter, if present.

- Open the full cylinder's valve.
- Press the hose-break safety device and the gas-flow monitor (see "Taking into operation").

Anytime after making changes, check the hose connection to the cylinder valve for leaks (see "Checking for leaks in the high pressure area").

### Exchanging hoses.

Please use the included screwing tool to attach and remove the high pressure hoses. It will help you generate the necessary tightening torque and will prevent damage to the screw fittings, which may otherwise result from using an improper tool.

### Residual gas: No smoking! No open flames!

- Close the gas cylinder's valve.
- Remove the high pressure hose from the gas cylinder (or from the slip-on adapter) and from the regulator inlet.

When performing a hose change, please ensure that the white gasket provided with the hose (hose outlet - regulator inlet) is correctly installed and not damaged.

We recommend that the gasket (part no. 50020-76300) be replaced with every hose change.

- Screw country-specific high pressure hose to SecuMotion inlet and cylinder (or to adapter).

### Open the gas cylinder's valve.

- Press the hose-break safety device and, if necessary, the gas-flow monitor (see "Taking into operation").

Anytime after making changes, check the hose connections to the cylinder valve and to the inlet of the SecuMotion gas-pressure regulator for leaks.



### High Pressure Gas Hoses

You should only connect to this regulator using a length of approved high-pressure hose not exceeding 450mm from the gas cylinder to the regulator. These approved high-pressure hoses are available from your Elddis Retailer. These hoses are connected using screw thread fittings, which will make a seal if connected and tightened using a spanner. Once the hose is securely connected turn on the gas tap above the regulator, then turn on the gas bottle to allow gas to flow into the motorhome.

In order to make all your motorhome gas appliances operational it is necessary to open each appliance gas tap as detailed in previous column. All your gas appliances should now be operational. Instructions on how to use each appliance are detailed later in your handbook.

**WARNING: Aerosols and highly flammable liquids must not be stored in the compartment behind, or adjacent to, any gas appliance. Some industrial LPG appliances operate at high pressure and require a 'high pressure' regulator. This often has an adjusting handle on it. NEVER use such a regulator on a motorhome.**

**Ventilation holes must be clear at all times.**

### WATER SYSTEM

#### Filling your fresh water tank

Your Encore motorhome is fitted with a standard water inlet which can be filled using a hose pipe connected to a tap placed into the water filler point.

Please take care not to over fill your tank it is advised that someone monitors the water level in the tank while filling is in progress.

#### Waste Water Tank

Your new Elddis motorhome is also fitted with a 70Litre waste water tank. All waste water excluding the toilet waste will run into the waste water tank. The level of water in the tank can be monitored using the control panel. Opening the grey waste outlet provided on the outside of the motorhome empties the tank. Open the tap when the outlet is over a drain and the water will run out of the tank.

#### Draining Down Your Water System

- (i) It is essential that you drain down your motorhome water system when it is not in use. This is most important during winter months to protect against frost damage
- (ii) Disconnect the water pump and switch off power supply.
- (iii) Open the safety drain valve on the water heater located next to the water heater.
- (iv) Open all taps and remove all plugs from sinks and showers. Lever operated taps should have the lever put into the up and central position.
- (v) Open both the blue and grey drain outlets on the outside of your motorhome.
- (vi) Adjust the level of the motorhome to ensure that the drain outlet is at the lowest point of the motorhome.

After 30 minutes level the motorhome and prepare it for storage if necessary.





### GAS SAFETY ADVICE

In the event of a suspected gas leak the gas must be turned off using the isolation valve on the gas bottle. A competent gas fitter should then check the system before it is used/reused.

Regularly check flexible gas hose, joints and connections for tightness. Finally, make sure that each gas appliance is working efficiently to the recommendations of the appliance manufacturers.

See Index - Ventilation

### FACTS ABOUT LPG

- LPG is not poisonous.
- Bi-products are harmless.
- LPG is dangerous if all air and oxygen is excluded.
- LPG has been given a smell by the manufacturers in order to identify leaks.
- The gas is heavier than air and therefore sinks to the lowest point.

### AWNING SPACES, LPG AND APPLIANCE EXHAUST

There is no danger of pollution of an enclosed awning space from the LPG exhaust from a refrigerator venting into it. Space heaters may produce sufficient exhaust to pollute the awning space, if it is totally enclosed, from a general comfort, smell and hygiene point of view. In extreme cases there could be a build up of carbon dioxide to a dangerous level. Motorhome owners are advised to allow some fresh air circulation in the awning space when such appliances are in use.

**Please note:** Ventilation holes must be clear at all times.

### LPG GAS SYSTEM

Elddis does not recommend the use of any external cylinders. All cylinders in use should be within the gas locker provided. If you wish to utilise a larger cylinder and have this outside the gas locker then the connecting hose must not exceed 750mm.

It is recommended that no flammable material is stored or placed within 300mm of any open flame. Your attention is also drawn to the fact that the surface of the Space Heater in your motorhome will get hot when in use. You are advised not to use any additional gas appliances outside your motorhome.

Please ensure that you have read the operating instructions for each gas appliance contained in your Owners Information Pack. Please ensure that any gas hose left unconnected is protected from dirt or other foreign bodies entering the hose.





## ELECTRICAL SYSTEM

### 12v POWER SUPPLY

#### Battery Installation

Your motorhome will be fitted with a charging and power distribution unit.

If you wish to install a leisure battery please ensure that it is placed on the battery tray supplied with your motorhome. Then place the tray in the battery locker fitted to the side of your motorhome. Connect the battery to the clamp fittings connected to the connection leads within the battery box.

Elddis recommends that you use sealed for life leisure batteries of a minimum rating off 85 ampere-hours at 20 hours discharge rate.

#### Battery Maintenance

Your leisure battery should be maintained in accordance with the manufacturer's instructions. For information on the automatic charging system in your motorhome please refer to 'Automatic Charging System' in the index.

Do not charge your leisure battery with any charger other than that supplied. Failure to comply may cause damage to your battery. If you remove your leisure battery, ensure that it is not placed on a cold surface as the battery will deteriorate more rapidly than if stored at a suitable temperature

#### Generators / Charger

All electrical equipment fitted in your new motorhome can be run from either a controlled generator or charger whose output is maintained between 11volts and 14volts.

At least once every 3 years, the motorhome electrical installation should be inspected and tested, and a report on its condition obtained, as prescribed in British Standard BS7671.

### 230v POWER SUPPLY

#### Mains Unit

The Mains Unit replaces the conventional fuse box. Similar, but larger ones are often fitted in new houses. The unit, normally located in the wardrobe, gives overloads and earth leakage protection for the 230V electrical supply in your motorhome.

For normal operation all switches on the unit need to be in the ON position. The switches on the left of the unit are known as MCB's (miniature circuit breakers). These take the place of the conventional fuse but are more convenient. In the event of a fault the MCB 'trips' i.e. automatically moves to the OFF position. After elimination of the fault the MCB can be re-set by switching to the ON position (against the spring pressure in an upwards direction). If an earth fault develops, or a person was to touch a live piece of equipment, the leakage of current to earth should immediately operate the RCD (residual current device) and 'trip' the main switch, to the OFF position. This switch can only be re-set after elimination of the fault.

**Please note:** In case of difficulty, consult an approved electrical installation contractor (who may be the local electricity board). It is dangerous to attempt modifications and additions yourself.

**CAUTION:** Lamp holder-plugs (bayonet- cap adaptors) should not be used under any circumstances.

#### Resetting the RCD

To re-set, operate the switch as for MCB's. Periodically, the RCD should be checked by operating the test button marked 'T'. The unit should immediately switch to the OFF position. If the unit does not switch off then a qualified electrician should be consulted. If the unit does switch off, the test is complete and the switch can be re-set restoring the supply back to normal.

**Please note:** Simultaneous operation of all of the 230V mains electrical equipment may not be possible. A typical UK site mains hook-up point provides a maximum output of 16 amps and on some continental sites the available output may be as low as 5 amps. If your loading exceeds the site supply it may trip the site circuit breaker. Please check the available mains output with your site operator. The following items need to be added together if used simultaneously.



230V mains equipment typical consumption figures:

- Refrigerator ..... 0.50 amps
- Charger ..... 0.50 amps
- Water heater ..... 3.9 amps
- Blown air heaters ..... 8.5 amps
- Colour TV ..... 3.33 amps

**AUTOMATIC CHARGING SYSTEM**

The battery charger will operate automatically when the motorhome is connected to the mains outlet on a motorhome site. The 12V system, with the exception of the 12V refrigerator and battery charging, will not operate when the motorhome when the motorhome engine is running.

CHECK all motorhome equipment is set-up to accept the site supply before actually switching on.

**INTERNAL LIGHTS**

Your new Encore motorhome is fitted with all LED lighting.

You should not need to replace these long life lights, however should the need arrive please only replace these lights with identical lights which are available from your Eddis retailer.

**MAXIMUM BULB RATINGS FOR INTERNAL LIGHTS**

<u>Type of Light</u>	<u>Maximum Bulb Rating</u>
Front locker light .....	20 watts
Downlighters .....	1.2 watts
Reading lights .....	1.2 watts
Floor LED .....	0.36 watts
Under locker strip lights 300mm ....	1.2 watts
Under locker strip lights 600mm ....	2.2 watts
Awning lights .....	10 watts

**Please note:** Ensure that you only replace a blown bulb with one of the same rating. Never replace a bulb with one with a higher rating. You should ensure that when fitted, no bulb is in contact with the surface of the lamp or shade.

**Note:** All LED lights can only be replaced with a new complete unit and not a replacement bulb.

**CAUTION:** The reading lights will become hot when in use. Do not touch the bulb when they are illuminated and allow sufficient time for them to cool after switching off. It is recommended to set the position of the reading light before switching on.

**CAUTION:** Do not look directly at LED lights.



## HOW TO USE YOUR MOTORHOMES EQUIPMENT

Within this section of your motorhomes handbook we will give you brief details on how to operate all of the motorhomes equipment from the gas cooking equipment to the window blinds. For further details on the major equipment within your motorhome please read the individual appliance instructions contained with your user information pack.

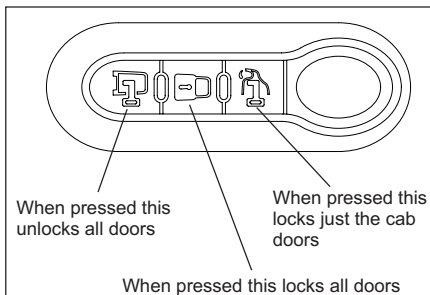
**Please note:** Before attempting to use any gas equipment please ensure that the gas bottle is connected securely to the motorhomes regulator via a high pressure gas hose and the bottle valve is in the on position. Also ensure the appliance isolation valves are in the on position as shown in the gas system section.

**Please note:** Before attempting to use any electrical appliance please ensure that you have connected the mains connection cable to a mains hook up and that the mains isolation switch is in the on position. Ensure the 12V master switch is in the ON position. This is found in the side of the unit next to the entrance door.

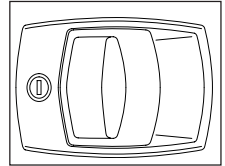
## HOW TO OPERATE YOUR MOTORHOME ENTRANCE DOOR

### From the Outside

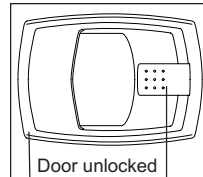
It is recommended that you always lock and unlock your Encore habitation door via the use of the key fob shown below.



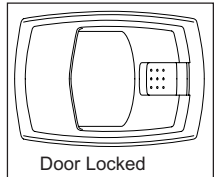
Once you have unlocked the entrance door, to open the door pull the lever shown opposite.



### From the inside



Large Lever



Locking Button

### Opening the door

Pull the large lever towards you and if locked, the locking button will release. Pull the large lever towards you again and the door will open.

### To close and lock your door

Pull the door closed to ensure it is fully latched so that no visible light can be seen past the door seal.

Now depress the locking button which can be found in the centre of the handle.

To check the door is locked, try pushing the door open without using the handle.

**It is important that the locking button is in the locked position before you start your journey.**

**Please note:** The main entrance door fitted to your Motorhome is a burst proof door and therefore requires more force to close it before it can be locked.

**Do not attempt to open or close the door while the vehicle is in motion.**





## High Pressure Gas Hoses

You should only connect to this regulator using a length of approved high-pressure hose not exceeding 450mm from the gas cylinder to the regulator. These approved high-pressure hoses are available from your Explorer Group Retailer. These hoses are connected using screw thread fittings, which will make a seal if connected and tightened using a spanner. Once the hose is securely connected turn on the gas tap above the regulator, then turn on the gas bottle to allow gas to flow into the motorhome.

In order to make all your motorhome gas appliances operational it is necessary to open each appliance gas tap as detailed in previous column. All your gas appliances should now be operational. Instructions on

how to use each appliance are detailed later in your handbook.

**CAUTION:** It is strongly recommended that only Gas Safe Register™ approved gas fitters carry out any work on your motorhomes gas installation..

**WARNING: Aerosols and highly flammable liquids must not be stored in the compartment behind, or adjacent to, any gas appliance. Some industrial LPG appliances operate at high pressure and require a 'high pressure' regulator. This often has an adjusting handle on it. NEVER use such a regulator on a motorhome.**

**Ventilation holes must be clear at all times.**

## ELECTRICAL CONTROL PANEL



- 1 Button for control of car and leisure batteries voltage (in Volt) and for the regulation of the programmable parameters' setting (see SETTING).
- 2 Button for the control of drink water tank (in %), for drinking water refilling function operation (see "DRINK WATER TANK REFILLING" function) and for the regulation of the programmable parameters' setting (see SETTING).
- 3 "PROG" button for system setting (see SETTING).
- 4 On/off main button (to turn on/off press for 2 seconds): at the start-up the display carries out

a functioning test and shows all symbols (including unused symbols). If the relevant LED is green the control panel is on, if it is red an alarm is on (batteries, tanks, etc.).

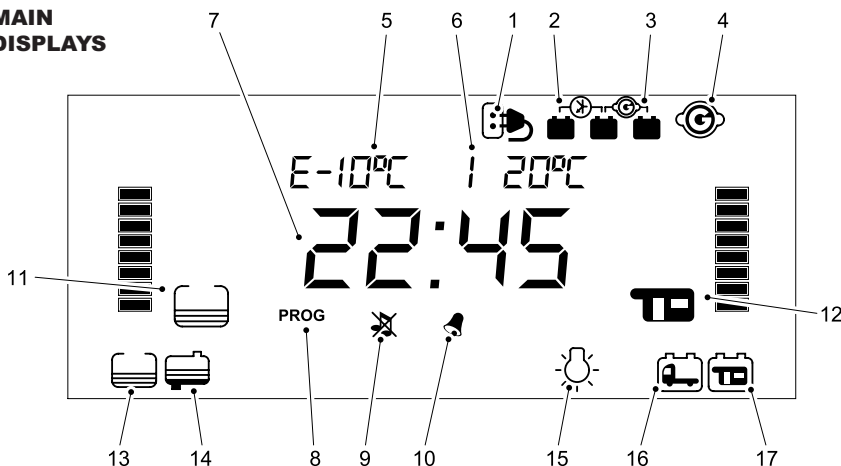
- 5 Button to switch the lights on and off.
- 6 Button to switch the pump on and off.
- 7 Awning light button; this ext. light switches automatically off when you start up the engine, depends on the button rif.5.

NOTE: The watch is supplied from the leisure battery (B2).

Should B2 be disconnected, the watch is able to keep working, without visualisation, for about 2 weeks.



## MAIN DISPLAYS



- |  |  |
|--|--|
| 1 It indicates that the 230V net is connected.                   | 10 It displays that alarm clock is set.                    |
| 2 It displays that the car battery recharging unit is on.        | 11 Drinking water tank status display.                     |
| 3 It displays that the battery parallel is on when engine is on. | 12 "B2" leisure battery status display.                    |
| 4 It indicates that the engine is on.                            | 13 It displays that the drinking water tank is empty.      |
| 5 External temperature digital indicator.                        | 14 It displays that the waste water tank is full.          |
| 6 Internal temperature digital indicator.                        | 15 It displays the minimum voltage device is on.           |
| 7 Clock digital display.   | 16 It displays that the car battery (B1) has run down.,    |
| 8 It displays the setting menu.                                  | 17 It displays that the leisure battery (B2) has run down. |
| 9 It displays that the tones are off.                            |  |

## FUNCTIONS

### CAR BATTERY ALARM (B1)

When car battery voltage goes below 12V, Car Battery Discharge alarm goes on and the symbol ref. 16 starts blinking. Alarm goes off when the voltage goes above 12.5V

### CAR BATTERY RECHARGE (B1)

With battery charger: an electronic device allows the recharge (max 2A) of car battery (B1). Priority is given to leisure battery (B2) charge.

### LEISURE BATTERY ALARM (B2)

When leisure battery voltage reaches 11.5V the leisure battery reserve alarm goes automatically on, the symbol ref. 17 starts blinking, you hear a short beep. When the

leisure battery voltage reaches 10.5V, the Leisure Battery Discharge alarm goes automatically on, the symbol ref. 17 starts blinking, you hear two short beeps. Alarms go off when the voltage goes above 12.5V.

### LEISURE BATTERY RECHARGE (B2)

a) Through engine alternator: through spreader relays while engine is running. The ignition controls the relays electronically: parallel, fridge, awning light, etc.

b) trough 230V net: pad system through battery charger.

c) trough solar panel: through solar charge regulator.



## **FUNCTIONS (continued)**

### **MINIMUM VOLTAGE CONTROL (BATTERY PROTECTION)**

The electronic battery protection device disconnects the 12V users when leisure battery reaches 10V and disables: pump, lights, awning light, stove, 12V sockets, Omniventfans, motorised bed and TV antenna. Symbol ref. 15 is the visual alarm signal.

It is possible to connect all users for one more minute by pressing the on/off button (ref. 4 on control panel).

The control panel automatically turns off with a voltage lower than 9.5V.

Users are automatically reconnected with a voltage higher than 13.5V.

This device doesn't control the the 12V users connected directly to the leisure battery 132.

### **TANKS**

a) Drinking water tank with electronic probe: visualisation in % (steps of 5%). b) Waste water tank with screw probe.

### **DRINKING WATER TANKALARM**

Alarm turns on when drinking water level goes below 15% of the tank capacity and automatically turns off when level exceeds 25%. Alarm is acoustic (when engine is off), visual (symbol ref. 13 blinking).

### **WASTE WATER TANK ALARM**

Alarm turns on when the waste water level exceeds the screw sensor level.

Alarm is shown acoustically (when engine is off) and visually with the symbol ref. 14 blinking.

### **DRINKING WATER TANK REFILLING**

This function is used during the drinking water refilling and indicates the water level during refilling.

To activate this function press the "test tank" button ref.2 for more than 2 seconds, until the "water refilling" is displayed on the screen.

The control panel beeps in order to warn that tank is getting filled: one short beep at 75%, two short beep at 85% and a long beep at 95%.

To exit this function press buttons ref. 1 or 2.

### **AWNING LIGHT AUTOMATIC TURN OFF**

An electronic device switches off the awning light when engine is turned on

### **DIGITAL CLOCK**

To set clock see "SETTING".

### **ALARM CLOCK**

To set and activate/deactivate the alarm clock see "SETTING". To reset alarm press any test button; there is no delayed alarm!

### **TEMPERATURE**

- Both int. and ext. temperatures have a sensor, which is placed inside or outside of the vehicle.

- The precision of the temperature value is  $\pm 1$  °C.

### **ELECTRONIC BATTERY SEPARATOR**

An electronic device controlled by the ignition switches on the batteries parallel when the car battery voltage is over 13,5V and switches off when engine is off or voltage is lower than 12.2V. This device operates only if the B2 leisure battery is connected.

This device controls the relays of the users depending from exit simulating +OUT D+ (3 way function fridge, awning light, antenna motion, etc.).



## USER'S SETTING

- To enter the set mode, press the "PROG" button (ref. 3) for more than 2 seconds from the main clock screen.
- Select, by pushing the arrow keys ref. 1 and 2, the setting menu you want to operate and then confirm by pushing the "PROG" button ref. 3;
  - by selecting "CLOCK" you operate the menu to set only the parameters clock and alarm clock
  - by selecting "SYSTEM" you operate the menu to set all parameters.
- By using the arrow keys ref. 1 and 2 you can modify the setting of the parameters.
- Confirm the setting by pushing the "PROG" button (ref. 3), you then go automatically to next parameter.
- Press the "PROG" button (ref. 3) more than once to save the settings and exit the setting mode.
- To exit without saving wait 30 seconds without pressing any key.

## CLOCK SETTING

CLOCK  
22:45  
PROG

- Clock setting
  - HOURS (blinking)
  - MINUTES (blinking)

ALM. CLOCK  
ON  
PROG

- Activation of alarm clock
  - ON (activation)
  - OFF (deactivation)

ALM. CLOCK  
23:45  
PROG

- Set alarm clock time (only if alarm clock has been previously activated)
  - ON (activation)
  - OFF (deactivation)



## SYSTEM SETTING

CLOCK  
22:45  
PROG

- Clock setting
  - HOURS (blinking)
  - MINUTES (blinking)

ALM. CLOCK  
ON  
PROG

- Activation of alarm clock
  - ON (activation)
  - OFF (deactivation)

ALM. CLOCK  
23:45  
PROG

- Set alarm clock time (only if alarm clock has been previously activated)
  - ON (activation)
  - OFF (deactivation)

COLOR  
7  
PROG

- Backlight colour selection

MIN. BRIGHT.  
0 %  
PROG

- Display's backlight setting when control panel is in stand-by

TONES  
ON  
PROG

- Activation/Deactivation of acoustic alarms



## SYSTEM SETTING (continued)

INT. TEMP.  
+20.5  
PROG

- Setting internal temperature, step 0.5°C

EXT. TEMP.  
+25.5  
PROG

- Setting external temperature, step 0.5°C

B2 SET  
12.8V  
PROG

- Setting of the leisure battery "B2" voltmeter. Max. value +/- 0.5V, step 0.1V

B1 SET  
12.6V  
PROG

- Setting of the car battery "B1" voltmeter. Max. value +/- 0.5V,, step 0.1V

SMITTER  
ON  
PROG

- Activation/Deactivation visualisation in bars of the leisure battery and fresh water status in the starting page.
  - ON (activation)
  - OFF (deactivation)



## COMBINED COOKER, HOB, OVEN AND GRILL

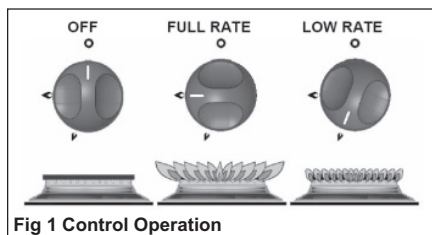


Fig 1 Control Operation

### WARNINGS

- Use only the gas pressures specified.
- This appliance is approved for use with Propane and Butane. We recommend using Propane gas for this appliance.
- Butane gas may be used, although the appliance performance may be compromised when the ambient temperature is below 10°C.
- Butane should not be used when ambient temperature is below 5°C.
- Before using the appliance for the first time, remove all accessories and packing in the grill and oven, including any plastic surface protection film.
- Clean all surfaces with hot soapy water to remove any residual protective covering of oil and rinse carefully.

The burners on this appliance have fixed aeration and no adjustment is required. The burners should flame as follows:

**Propane** - The flames should burn quietly with a blue/green colour with no sign of yellow tips.

**Butane** - Normally on initial lighting, a small amount of yellow tipping will occur. This then increases slightly as the burner heats up.

LPG is a mixture of Propane and Butane, therefore the exact flame appearance depends upon the proportions of Propane and Butane in the gas being used. Correct burner operation can only be determined by the use of a calibrated combustion gas analyser by a competent operative, in accordance with relevant European and National Standards.

The burners are controlled individually and each is monitored by a thermocouple probe. In the event the burner flames are accidentally extinguished, turn off the burner control and do not attempt to re-ignite the burner for at least one minute.

### Operation

#### Using the hotplate gas burners

1. Ensure gas supply is connected and turned on.
2. Push in the control knob and turn anti-clockwise to full rate - large flame (see Fig 1).
3. Continue depressing the knob whilst holding a lighted match or taper to the burner. For models fitted with spark ignition the procedure is similar except that the burner is ignited by depressing the ignition button located on the fascia.
4. After the burner is lit, continue depressing the knob for approximately 10-15 seconds.
5. Release knob and turn to required heat setting.
6. If burner has not lit within 15 seconds, release knob and wait at least 1 minute before repeating operations (2) to (5).
7. To turn off, rotate the control knob until the line on the knob is aligned with dot on the control panel. Always make sure the control knob is in the off position when you have finished using the hotplate burners.

Each burner will support pans from Ø10 to Ø22cm. Care should be taken not to overload the appliance as performance may be reduced. The following are the maximum pan sizes that we recommend:

Electric Hotplate: Ø180mm

Auxiliary Burner: Ø200mm

Semi-Rapid 2 x Ø200mm or 1 x

Burners: Ø220mm with 1 x Ø180mm.

When using small pans, the flames should not spread beyond the base of the pan as this will reduce the efficiency of the burner. Avoid using old or misshapen pans as these may be unstable and may also affect efficiency.

The glass lid must be fully opened before using the hotplate burners.



## Using the Electric Hotplate

1. Ensure the electricity is switched on.
2. The hotplate control is numbered from 1 (Low) to 6 (High). To turn on, rotate the knob either clockwise or anti-clockwise to the required position.
3. To turn off, rotate the knob until the line or pointer on the knob lines up with the zero on the control panel.

The hotplate is a sealed construction and transfers heat through conduction. For maximum efficiency a correctly sized pan with a flat heavy gauge base should be used. Pan size should be the same or slightly larger (up to 1"/2.5cm oversize).

Before using your hotplate for the first time, we recommend that you prime and season it.

To prime the hotplate, switch on the hotplate for a short period, without a pan, to harden and burn off the coating. Use a medium to high setting for 3 - 5 minutes. A non toxic smoke may occur during this process. Allow it to cool, then season.

To season the hotplate, first heat the hotplate for 30 seconds on a medium setting, then switch off. Pour a minimal amount of unsalted vegetable oil onto a clean dry cloth or paper towel and apply a thin coat of oil to the hotplate surface. Wipe off any excess oil, then heat the hotplate on a medium setting for 1 minute. Occasional seasoning will help to maintain the hotplate's appearance.

## Operation

Depending on specification, your appliance may be fitted with a glass lid shut-off system, which cuts off the power to all hotplate burners (gas and electric) if the lid is closed. Ensure the glass lid is open before turning on the hotplate burners.

Remove all spillage from the surface of the glass lid before opening.

The glass lid has the tendency to snap shut towards the end of lowering. This is caused by the travel lock action of the hinges as it is activated. Make sure all fingers are clear of the appliance when closing the lid.

## Using the Grill

1. Ensure the gas cylinder is connected and turned on.
2. Open door, push in the control knob and turn anti-clockwise to large flame symbol.
3. Continue depressing the knob whilst holding a lighted match to the burner. For models fitted with spark ignition the procedure is similar except that burner is ignited by depressing the ignition button located on the fascia.
4. After the burner is lit continue depressing the knob for approximately 10-15 seconds before releasing the knob.
5. If burner has not lit within 15 seconds, release knob and wait at least 1 minute before repeating operations (2) to (4).
6. To turn off, rotate the control knob until the line on the knob is aligned with dot on the control panel.
7. Always make sure the control knob is in the off position when you have finished grilling.
8. Ignition must always be carried out with the grill door open.
9. Accessible parts may be hot when the grill is in use. Young children should be kept away.

On first use of the grill, it should be heated for about 20 minutes to eliminate any residual factory lubricants that might impart unpleasant smells to the food being cooked. A non-toxic smoke may occur when using for the first time, open any windows and turn on mechanical ventilators to help remove the smoke.

Although the grill heats up quickly, it is recommended that a few minutes preheat be allowed. It is normal for the flames on this burner to develop yellow tips as the grill heats up.

Depending on the food to be cooked the correct grilling height can be achieved by inverting the pan trivet into either the high or low position.

The grill area can get hot when the oven is in use, even if the grill is switched off.





Care should be taken when removing pans from the grill, i.e. use of oven gloves and by making use of the removal grill pan handle.

The grill pan supplied is multi-functional, for use in grill oven. The handle design allows removal or insertion whilst the pan is in use. Always remove the handle when the pan is in use. The grill must only be used with the door open.

## Operation

### Using the Oven

1. Ensure gas cylinder/supply is connected and turned on.
2. Open door, push in the control knob and turn to full rate (Gas Mark 9, 240°C).
3. Continue depressing the knob whilst holding a lighted match or taper to the burner.
4. After the burner is lit continue depressing the knob for approximately 10-15 seconds.
5. Release the knob and turn to required heat setting.
6. If the burner has not lit within 15 seconds, release knob and wait at least 1 minute before repeating operations (2) to (5).
7. Place the oven shelf in the required position and close the door.
8. Although the oven heats up quickly a 10 minute preheat is recommended. The oven should reach full temperature in about 15-20 mins.
9. To turn off, rotate the control knob until the line on the knob is aligned with dot on the control panel.
10. Always make sure the control knob is in the off position when you have finished.

For models fitted with spark ignition the procedure is similar except that the burner can be ignited by depressing the ignition button located on the fascia. Ignition must be carried out with the door open.

The oven shelf has been designed to allow good circulation at the rear of the oven. A raised bar at the rear of the shelf prevents

trays or dishes making contact with the back of the oven. To remove a shelf, pull forward until it stops, raise at front and remove. Installation of a shelf is the reverse of this procedure.

## Operation

Before first use we recommend heating the oven for about 30 minutes at 200°C, to eliminate any residual factory lubricants that might impart unpleasant smells to the meals being cooked. A non-toxic smoke may occur when using for the first time so open any windows and turn on mechanical ventilators to help remove the smoke.

**WARNING: The pans and trays supplied with this appliance are the maximum sizes recommended for use. Larger pans and trays may restrict good circulation of heat, increasing cooking times.**

**Always ensure food is properly cooked prior to serving.**

## Oven Temperature Control

The temperature in the oven is controlled by a thermostatic gas tap and is variable over the range of 130°C to 240°C. The table on next page giving a guide to the approximate temperatures at each of the shelf positions with respect to the gas mark setting.

Good use can be made of the temperature variation between the shelf positions in several dishes requiring different temperatures may be cooked at the same time. In this way maximum benefit can be obtained from the gas used to heat the oven.

Care should be taken not to overload the oven, allow adequate spacing to ensure free circulation of heat. When roasting with aluminium foil ensure the foil does not impair circulation of heat or block any oven flue outlet.



## HOW TO USE YOUR MOTORHOME'S EQUIPMENT



Gas Mark					Dish
1/4 - 1/2	90°C	110°C	130°C	Very cool	Meringues
1	110°C	130°C	150°C	Cool	Stewed fruit
2	120°C	140°C	160°C	Cool	Rich fruit cake, rice pudding
3	130°C	150°C	170°C	Warm	Baked custard, shortbread finger
4	140°C	160°C	185°C	Moderate	Victoria sponge
5	155°C	180°C	200°C	Fairly hot	Whisked sponges, ginger nuts
6	170°C	190°C	215°C	Hot	Short crust pastry
7	185°C	210°C	230°C	Hot	Bread, scones, flaky pastry
8	200°C	220°C	245°C	Very hot	Puff pastry
9	215°C	240°C	260°C	Very hot	Quick browning

### Do's and Don'ts

- DO Read the user instructions carefully before using the appliances for the first time.
- DO Allow the burners to heat before using for the first time, in order to expel any smells before the introduction of food.
- DO Clean the appliance regularly.
- DO Remove spills as soon as they occur.
- DO Always use oven gloves when removing food shelves and trays from the oven.
- DO Turn pan handles away from the front so that they cannot be caught accidentally.
- DO Check that controls are in the off position when finished.

- DO NOT Allow children near the cooker when in use.
- DO NOT Allow fats or oils to build up in the oven trays or base.
- DO NOT Use abrasive cleaners or powders that will scratch the surface of the appliance.
- DO NOT Under any circumstances use the oven as a space heater.
- DO NOT Put heavy objects onto open grill and oven doors.

### Leaks

If a smell of gas becomes apparent, the supply should be turned off at the cylinder IMMEDIATELY.

- Extinguish naked lights including cigarettes and pipes.
- Do not operate electrical switches.
- Open all doors and windows to disperse any gas escape.
- Never check for leaks with a naked flame, use a leak detector spray.
- Check the gas is not escaping from an unlighted appliance.



## Refrigerator (RM8555) (205 Only)

### Operation

The refrigerator is equipped to operate on three power modes:

- **Mains voltage (230V AC)**
- **Direct-current voltage (12V DC)**
- **Gas (liquid gas propane/butane)**

Select the desired power mode by the **energy selector switch** (battery igniter type models) or the **energy selector button** (MES, AES). Appliances with automatic energy selection (AES) are additionally provided with "automatic mode" function. Then the AES system automatically selects the best energy source for each particular situation.

The cooling unit is silent in operation.

When the appliance is first put into operation, there may be a mild odour which will disappear after a few hours.

The refrigerator will take several hours to reach its operating temperature in the cooling compartment. The freezer compartment should be cold about one hour after switching on the refrigerator.

### Cleaning

Before starting up the refrigerator, it is recommended that you clean it inside and repeat this at regular intervals.

Use a soft cloth and lukewarm water with a mild detergent. Then wipe out the appliance with clean water and dry thoroughly.

To avoid material alterations, do not use soap or hard, abrasive or soda-based cleaning agents. Do not allow the door seal to come into contact with oil or grease.

## Maintenance

- In compliance with the applicable regulations, please note that the gas unit and the connected ventilation ducts must be checked by authorised technical personnel after first use and after every other year for compliance with the European Standard EN 1949. A test certificate has to be issued. **It is the user's responsibility to arrange this test.**
- The gas burner must be inspected and cleaned as necessary at least once a year. When using liquefied petroleum gas (tank or refill cylinders) the maintenance interval is reduced to half-yearly or quarterly. Keep the evidence of maintenance work carried out on your refrigerator.
- Work on gas and electrical equipment shall be carried out by qualified personnel only. It is recommended that this is carried out by an authorised customer care department.

We recommend maintenance following an extended shutdown of the vehicle. Please contact our customer care.

### Electrical operation

#### 12V-voltage (on-board power supply)

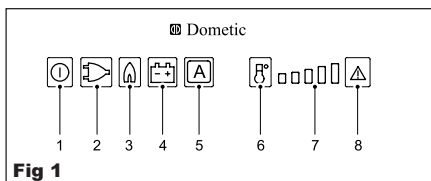
**CAUTION:** The refrigerator should only be used in 12V DC operation while the vehicle's engine is running, otherwise the on-board battery would be discharged within a few hours.

#### Mains power (230V)

**CAUTION:** This option should only be selected where the supply voltage of the connection for power supply corresponds to the value specified on the data plate. Any difference in values may result in damage to the appliance.



## Automatic energy selection/ automatic ignition on AES:



- 1 = Power ON/OFF switch
- 2 = Energy selector button      230V ~
- 3 = Energy selector button      GAS
- 4 = Energy selector button      12V =
- 5 = Selector button "AUTOMATIC"
- 6 = Temperature level selection
- 7 = Temperature level display
- 8 = Indicator LED failure / Reset button GAS FAILURE

### Switching ON/OFF

- Switch ON by pressing button (1), 2s
- Switch OFF by pressing button (1), > 2s

### Manual operation

- Select energy source with buttons (2, 3, 4)
- Set temperature step by pressing button (6)

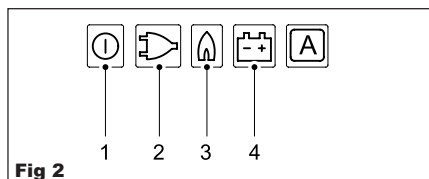
### Automatic operation

- Change to "Automatic" with button (5)
- Automated energy selection (if available)  
Sequence of priority:    1) Solar (12V -)  
                                     2) 230V ~  
                                     3) 12V -  
                                     4) Liquid gas
- Set temperature step by pressing buttons (6).

## RM8555 models

### AES appliances (manual + automatic energy selection)

#### Manual operation



To start the refrigerator, press button (1) for 2 seconds.

The refrigerator starts with the last selected type of energy.

#### 230V operator:

Press button (2):



#### 12V operation:

Press button (4):

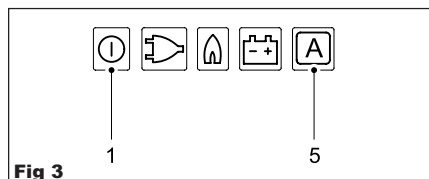


#### Gas operation:

Press button (3):



#### Automatic operation



To start the refrigerator, press button (1) for 2 seconds.

The refrigerator starts with the last selected type of energy.

#### Automatic operation:

Press button (5): **A**

Upon switching on, the electronics automatically selects one of the three possible energy types: **230V - 12V - liquid gas**. The control electronics automatically ensures that the refrigerator is supplied with the optimum source of energy in each respective case.



- Sequence of priority:
- 1) Solar (12V -)
  - 2) 230V ~
  - 3) 12V -
  - 4) Liquid gas

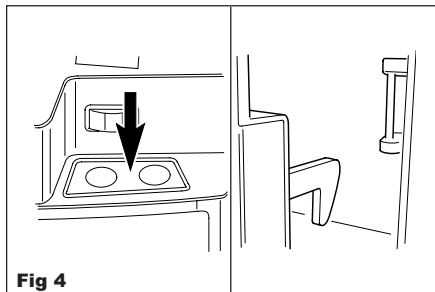
If sufficient mains voltage is available (more than 195 V), this power source is selected as prime option. If a solar system capable of powering the refrigerator is installed, the solar 12V supply takes priority.

The 12V operation is otherwise only effective while the engine is running.

According to the sequence of priority the electronics selects GAS as energy source only, if both of the electrical energy source are not available.

Manual operation is possible at any time.

## Door locking



**Fig 4**

**CAUTION:** As a basic rule, shut and lock the refrigerator before you start your journey!

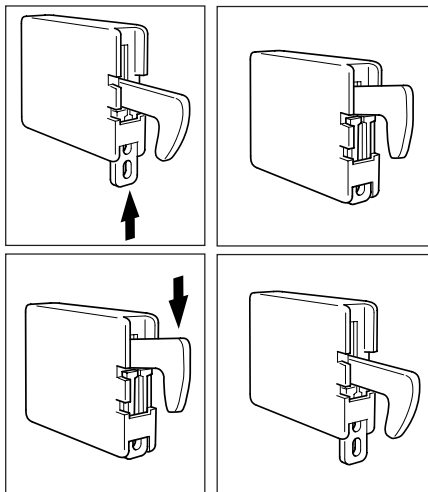
Open the door by pressing the locking button and pull open (Fig 4).

Shut the door again by pushing it to close.  
The snapping into the lock can be heard.

While the vehicle is parked, the locking hook may be fixed to facilitate opening of the door.

## Fastening and releasing the door lock when parking the vehicle

If the vehicle is parked for a longer period of time, the locking hook may be clamped by means of a lockbar. The door may now be opened by just pulling it without need of pressing the locking button.



**Fig 5**



## Refrigerator (RML8555) (All other models)

### Operation

The refrigerator is equipped to operate on three power modes:

- **Mains voltage (230V AC)**
- **Direct-current voltage (12V DC)**
- **Gas (liquid gas propane/butane)**

Select the desired power mode by the **energy selector switch** (battery igniter type models) or the **energy selector button** (MES, AES). Appliances with automatic energy selection (AES) are additionally provided with “automatic mode” function. Then the AES system automatically selects the best energy source for each particular situation.

The cooling unit is silent in operation.

When the appliance is first put into operation, there may be a mild odour which will disappear after a few hours.

The refrigerator will take several hours to reach its operating temperature in the cooling compartment. The freezer compartment should be cold about one hour after switching on the refrigerator.

### Cleaning

Before starting up the refrigerator, it is recommended that you clean it inside and repeat this at regular intervals.

Use a soft cloth and lukewarm water with a mild detergent. Then wipe out the appliance with clean water and dry thoroughly.

To avoid material alterations, do not use soap or hard, abrasive or soda-based cleaning agents. Do not allow the door seal to come into contact with oil or grease.

## Maintenance

- In compliance with the applicable regulations, please note that the gas unit and the connected ventilation ducts must be checked by authorised technical personnel after first use and after every other year for compliance with the European Standard EN 1949. A test certificate has to be issued. **It is the user's responsibility to arrange this test.**
- The gas burner must be inspected and cleaned as necessary at least once a year. When using liquefied petroleum gas (tank or refill cylinders) the maintenance interval is reduced to half-yearly or quarterly. Keep the evidence of maintenance work carried out on your refrigerator.
- Work on gas and electrical equipment shall be carried out by qualified personnel only. It is recommended that this is carried out by an authorised customer care department.

We recommend maintenance following an extended shutdown of the vehicle. Please contact our customer care.

## Electrical operation

### 12V-voltage (on-board power supply)

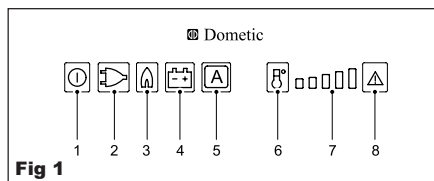
**CAUTION:** The refrigerator should only be used in 12V DC operation while the vehicle's engine is running, otherwise the on-board battery would be discharged within a few hours.

### Mains power (230V)

**CAUTION:** This option should only be selected where the supply voltage of the connection for power supply corresponds to the value specified on the data plate. Any difference in values may result in damage to the appliance.



## Automatic energy selection/ automatic ignition on AES:



**Fig 1**

- 1 = Power ON/OFF switch
- 2 = Energy selector button      230V ~
- 3 = Energy selector button      GAS
- 4 = Energy selector button      12V =
- 5 = Selector button "AUTOMATIC"
- 6 = Temperature level selection
- 7 = Temperature level display
- 8 = Indicator LED failure / Reset button GAS FAILURE

### Switching ON/OFF

- Switch ON by pressing button (1), 2s
- Switch OFF by pressing button (1), > 2s

### Manual operation

- Select energy source with buttons (2, 3, 4)
- Set temperature step by pressing button (6)

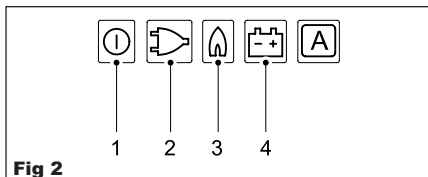
### Automatic operation

- Change to "Automatic" with button (5)
- Automated energy selection (if available)  
Sequence of priority:    1) Solar (12V -)  
                                  2) 230V ~  
                                  3) 12V -  
                                  4) Liquid gas
- Set temperature step by pressing buttons (6).

## RM8555 models

### AES appliances (manual + automatic energy selection)

#### Manual operation



**Fig 2**

To start the refrigerator, press button (1) for 2 seconds.

The refrigerator starts with the last selected type of energy.

#### 230V operation:

Press button (2):



#### 12V operation:

Press button (4):

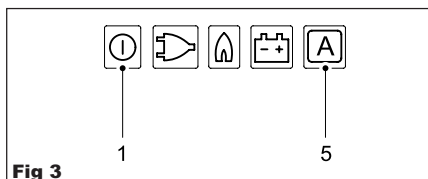


#### Gas operation:

Press button (3):



#### Automatic operation



**Fig 3**

To start the refrigerator, press button (1) for 2 seconds.

The refrigerator starts with the last selected type of energy.

#### Automatic operation:

Press button (5): **A**

Upon switching on, the electronics automatically selects one of the three possible energy types: **230V - 12V - liquid gas**. The control electronics automatically ensures that the refrigerator is supplied with the optimum source of energy in each respective case.



- Sequence of priority:
- 1) Solar (12V -)
  - 2) 230V ~
  - 3) 12V -
  - 4) Liquid gas

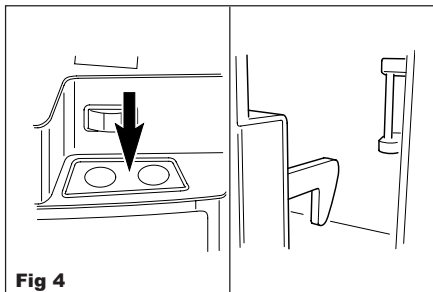
If sufficient mains voltage is available (more than 195 V), this power source is selected as prime option. If a solar system capable of powering the refrigerator is installed, the solar 12V supply takes priority.

The 12V operation is otherwise only effective while the engine is running.

According to the sequence of priority the electronics selects GAS as energy source only, if both of the electrical energy source are not available.

Manual operation is possible at any time.

## Door locking



**Fig 4**

**CAUTION:** As a basic rule, shut and lock the refrigerator before you start your journey!

Open the door by pressing the locking button and pull open (Fig 4).

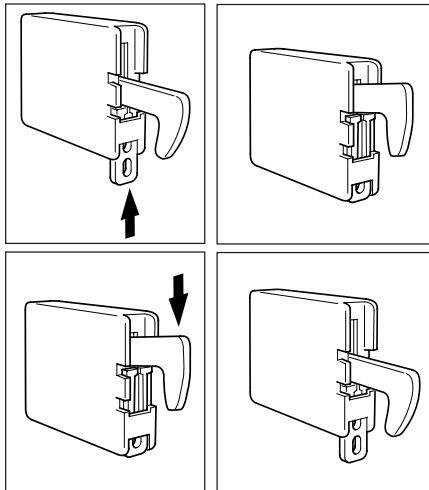
Shut the door again by pushing it to close.

The snapping into the lock can be heard.

While the vehicle is parked, the locking hook may be fixed to facilitate opening of the door.

## Fastening and releasing the door lock when parking the vehicle

If the vehicle is parked for a longer period of time, the locking hook may be clamped by means of a lockbar. The door may now be opened by just pulling it without need of pressing the locking button.



**Fig 5**





## ALDE HEATING

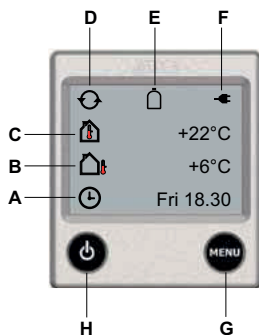
### Alde 3010 Control Panel



#### Starting the boiler

- Press the On/Off button and the start-up display is displayed. The boiler starts with the last selected setting.

#### The control panel in standby mode



#### A. Clock

The clock shows day and time.

#### B. Outdoor temperature

The outdoor temperature is displayed if a sensor probe is mounted.

#### C. Indoor temperature

The indoor temperature is displayed automatically.

#### D. Circulation pump

This symbol is displayed when the heating pump is requested.

#### E. LPG bottle full/empty

This symbol is displayed when the sensor on the cylinder changeover is connected and activated.

#### F. 230 volts

This symbol is displayed when 230V is connected to the boiler.

#### G. MENU button

Button for setting menu.

#### H. On/Off button

Shut down / turn on the boiler.

#### From standby mode to setting menu

When on standby, the indoor temperature is displayed and the outdoor temperature is displayed if an outdoor temperature sensor has been connected. The background lights up when you press the screen or the MENU button. Start the setting menu by pressing the MENU button. The background lights up and those functions which can be set are displayed. The settings are automatically saved after 10 seconds. The control panel reverts to standby automatically after 30 seconds if no buttons are pressed (or if the MENU button in the setting menu is pressed).



Control panel in standby



Control panel in setting



## Set the required temperature

The temperature can be set from +5°C to +30°C in steps of 0.5°C. Warm water is always available (50°C) when the boiler is on and running on LPG or electricity. During summer, when only warm water is required, adjust the temperature setting to below the surrounding temperature so that the central heating pump does not start.



1. The temperature displayed is the temperature which is set at present (in this case 22.0°C).
2. Raise the temperature by pressing the + button. Lower the temperature by pressing the - button.
3. The settings are ready and the central heating pump will work at the set temperature.

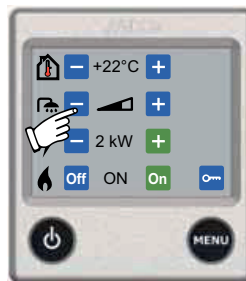
## Extra warm water

If you need more warm water, you can raise the water temperature temporarily from 50°C to 65°C. After 30 minutes, the boiler reverts to normal operation. When you have selected more warm water the circulation pump stops.



1. Increase the quantity of warm water by pressing the + button. When activated the plus symbol changes colour to green.
2. The settings are ready.

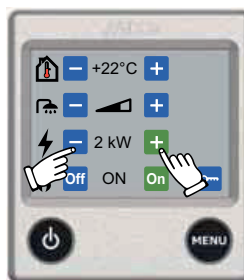
If you wish to revert to the basic warm water settings before 30 minutes have expired.



1. Reset the warm water by pressing the - button.
2. The settings are ready.

## Heating with electricity

Do as follows to activate heating with electricity. The greater the power, the better the heating performance. In choosing between electricity and gas, electricity is given priority.



1. Start and step between the various power steps (Off, 1kW, 2kW or 3kW) with the + button or - button. The set value is displayed on the screen. When activated the plus symbol changes colour to green. (Certain boilers are equipped with max. 2kW).
2. The settings are ready and the boiler is working at set temperature.
3. In order to switch off gas operation, press Off.



## Heating with gas

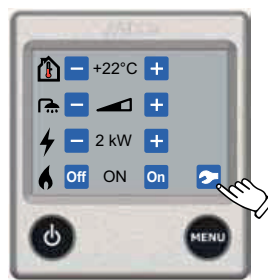
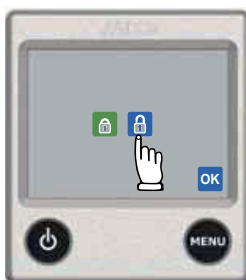
Do as follows to activate heating with gas. If both electricity and gas are selected, electricity is given priority.



## Unlocking the tool menu

It is possible to go from the setting menu to the tool menu. Under the tool menu you can access the other functions of the control panel.

1. The control panel in setting menu. Press the unlock symbol.
2. The control panel in unlocking menu. Press on open padlock, then OK or MENU to unlock the tools menu. When activated the symbol changes colour to green.
3. The control panel in setting menu with unlocked tool menu. In order to get to the tool menu, press the symbol.

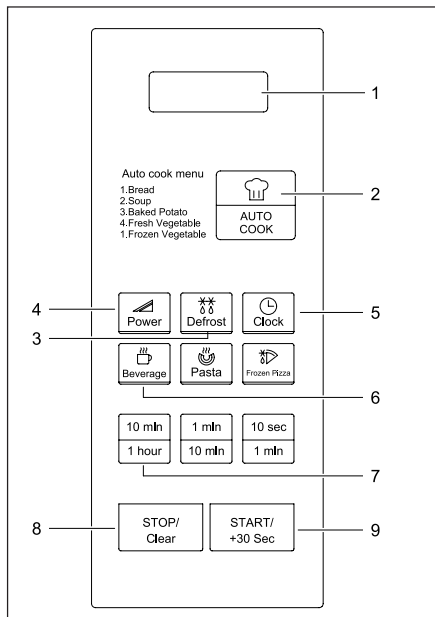




## MICROWAVE

### Notes:

1 - Your microwave is connected to your 230V electricity supply via a non customer useable plug.



### Controls:

1. Display - Cooking time, power level, indicators and the current time are displayed
2. Auto Cook - Used to cook or reheat many of your favourite foods.
3. Defrost - Used to defrost foods for time and weight.
4. Power - Used to set power level
5. Clock - Used to set clock
6. One Touch Cook - Used to cook or reheat specific quantities of food.
7. Time Set Pad - Used to set the cooking time and the current time.
8. Stop/Clear - Used to stop the oven operation or to delete the cooking data.
9. Start/+30 Sec - Used to start the oven and also used to set a reheat time.

**Please note:** Do not travel with anything in the Microwave including the rotating plate.

## BATTERY CHARGER

The battery charger for the motorhome battery will automatically switch on when the motorhome is connected to a mains supply. The battery charger will also provide a 12V supply to the motorhome when a battery is not connected. Please note that the battery charger fitted is designed to keep your battery charged and is not designed for charging up a flat battery.

## Smoke Alarm

### Operation

The smoke alarm is operating once a fresh battery is installed and testing is complete. When products of combustion are sensed, the unit sounds a loud 85db pulsating alarm until the air is cleared.

**Hush Control** - The "HUSH" feature has the capability of temporarily desensitising the alarm circuit for approximately 8 minutes. This feature is to be used only when a known alarm condition, such as smoke from cooking activates the alarm. If the smoke is not too dense, the alarm will silence immediately and the Red LED will flash once every 10 seconds for approximately 8 minutes. This indicates that the alarm is in a temporarily desensitised condition. The smoke alarm will automatically reset after approximately 8 minutes and sound the alarm if particles of combustion are still present. The "HUSH" feature can be used repeatedly until the air has been cleared of the condition causing the alarm.

**Note:** Dense smoke will override the hush control feature and sound a continuous alarm.

**CAUTION:** Before using the alarm hush feature, identify the source of the smoke and be certain a safe condition exists.

**Flashing LED Light** - This smoke alarm is equipped with a flashing red indicator light. The light is located under the test button and will flash every 40 seconds to indicate that the smoke alarm is receiving power.

**Testing** - Test by pushing the test button on the cover and holding it down for a minimum of 5 seconds. This will sound the alarm if the electronic circuitry, horn and battery are



working. If no alarm sounds, the unit has defective batteries or other failure. DO NOT use an open flame to test your alarm, you could damage the alarm or ignite combustible materials and start a structure fire.

### **TEST THE ALARM WEEKLY TO ENSURE PROPER OPERATION.**

Erratic or low sound coming from your alarm may indicate a defective alarm and it should be returned for service.

**Note:** Weekly testing is required.

### **Nuisance Alarms**

Smoke alarms are designed to minimise nuisance alarms. Cigarette smoke will not normally set off the alarm, unless the smoke is blown directly into the alarm. Combustion particles from cooking may set off the alarm if the alarm is located close to the cooking area. Large quantities of combustible particles are generated from spills or when boiling. Using the fan on a range hood which vents to the outside (non-recirculating type) will also help remove these combustible products from the kitchen. If the alarm does sound, check for fires first. If a fire is discovered, get out and call the fire department.

### **Maintenance**

#### **Battery Replacement**

**Note:** Replacement batteries are available where you purchased your alarm.

The smoke alarm is powered by a 9V battery. A fresh battery should last for one year under normal operating conditions. This alarm has a low battery monitor circuit which will cause the alarm to “chirp” approximately every 30-40 seconds for a minimum of seven days when the battery gets low. Replace the battery when this condition occurs.

**Note:** Use only the following 9 volt batteries for smoke alarm battery replacement:

Alkaline Type: Energizer 522; Duracell MN1604, MX 1604; Gold Peak 1604A.

**Note:** Weekly testing is required.

**WARNING: Use only the batteries specified. Use of different batteries may have a detrimental effect on the smoke alarm.**

### **Cleaning your alarm**

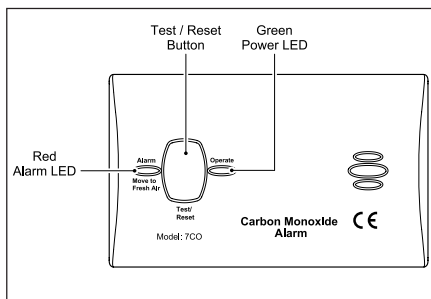
Your alarm should be cleaned at least once a year.

To clean your alarm, remove it from the mounting bracket. You can clean the interior of your alarm (sensing chamber) by using compressed air or a vacuum cleaner hose and blowing or vacuuming through the openings around the perimeter of the alarm. The outside of the alarm can be wiped with a damp cloth.

After cleaning, reinstall your alarm and test it by using the test button. If cleaning does not restore the alarm to normal operation the alarm should be replaced.



## CARBON MONOXIDE ALARM



### Switching on your CO alarm

**Note:** Your CO alarm must be installed by a competent person using the following guidance:

- Remove the batteries from the pack and insert them into the battery compartment. Make sure that you fit the batteries correctly to the polarity markings (+ or -) shown within the battery compartment. If correctly installed the alarm will give a short beep.
- To test the alarm, press the test button. The alarm will beep once followed by 4 loud pulses, then a brief pause and then 4 more pulses, ending with a single beep.
- Check that the green LED flashes at 30 second intervals to show that the alarm has power. This is easiest to see in a dark area, or with lights switched off.

### Recognising alarm signals and warnings

Feature	What this means	Required Action
Green LED flashes every 30 seconds	Normal operation	None
The alarm chirps every 60 seconds and the red LED flashes	Low batteries	Replace batteries as soon as possible
Alarm chirps twice every 30 seconds and the red LED flashes twice	End of life of the alarm	Replace the alarm
Alarm chirps every 30 seconds and red LED flashes every 30 seconds	Fault	Replace the alarm
Red LED on and constant tone	Malfunction	Replace the alarm
Loud continuous alarm with the red LED	Dangerous levels of CO have been detected	Follow emergency procedures.

### Using your alarm

#### Testing

Test your alarm each week by pressing the test button. The alarm will beep once followed by 4 loud pulses, then a brief pause and then 4 more pulses, ending with a single beep. While in full alarm the red LED will flash for 10 seconds.

This confirms that the alarm is powered up and working.

### Re-setting the alarm

If the alarm sounds, the test/reset button will silence the alarm unless it is still detecting dangerous levels of CO. The green light will then flash every 30 seconds to indicate that the alarm has power.

### Replacement of batteries

Under normal operating conditions, the batteries will last a minimum of one year. These batteries can be purchased from your local retailer.



**End-of-life** - This alarm will chirp every 30 seconds with a red LED flash after at least 10 years operation to let you know it has reached its end of life. A replacement needs to be purchased.

## **Carbon Monoxide Alarm Procedure**

What to do if your alarm sounds

If alarm sounds (4 loud audible pulses followed by a pause for 5 seconds):

- Immediately move to fresh air - outdoors or by an open door/window. Do a head count to check that all persons are accounted for. Do not re-enter the motorhome nor move away from the open door/window until the emergency services responders have arrived, the motorhome has been aired out and your alarm remains in its normal condition.
- Call Gas Emergency Services: 0800 111 999 or your local Gas Safe Registered Engineer.

Never restart the source of the CO problem until it has been corrected. Never ignore the sound of the alarm! If the alarm is sounding, pressing the test/reset button will terminate the alarm. If the CO condition that caused the alert in the first places continues, the alarm will reactivate. If the unit alarms again within six minutes, it is sensing high levels of CO which can quickly become a dangerous situation.

**WARNING: Activation of the alarm indicates the presence of Carbon Monoxide (CO) which can kill you.**

## **Maintenance of your alarm**

To keep your alarm in good working order:

- Test every week
- Vacuum regularly to remove dust
- Keep away from solvents or detergents
- Avoid spraying air-freshener, hair-spray near the alarm
- Do not paint the alarm. If decorating or using adhesives close to the alarm, remove it temporarily.

The following substances can affect the sensor and cause false alarms.

Methane, Propane, Iso-butane, Iso-propanol, Ethylene, Benzene, Toluene, Ethyl acetate, Hydrogen Sulphide, Hydrogen, Sulphur Dioxide, alcohol based products, paints, thinners, solvents, adhesives, hair-sprays, aftershaves or perfumes and some cleaning agents.

**WARNING: This Carbon Monoxide alarm is not a smoke alarm. It will not sense smoke, fire or any poisonous gas other than carbon monoxide.**



## ROOFLIGHTS

Your motorhome is fitted with at least one type of the following roof lights:

### The Heki 2

#### To Open To The Tilted Position:

- (i) Press the knob in the toggle catches on either side of the rooflight and turn through approx. 90°.
- (ii) Grasp the metal bar in the middle, snap it out of its holder, swivel down and press the rooflight upwards. (The rooflight is held by the two gas springs after approx. 150mm).
- (iii) Swivel the metal bar towards the rooflight and snap into its holder.
- (iv) To close the rooflight, proceed with steps (i to iii) in reverse order.

#### To Open In The Intermediate Position:

- (i) Open the toggle catches on either side of the rooflight.
- (ii) Grasp the metal bar in the middle; snap it out of its holder, swivel down and press the rooflight outwards. Rooflight is opened automatically after approx. 150mm by the two gas springs).
- (iii) Open both fasteners and swivel the metal strap towards the intermediate position and pull the rooflight down until the metal strap is stopped by the fasteners.
- (iv) To close, proceed with steps (i to iii) in reverse order.

#### To Open In The Ventilation Position:

- (i) Open the toggle catches on either side of the rooflight.
- (ii) Using both hands on the two toggle catches, press the rooflight up about 2cm and fasten the toggle catches in the corresponding setting.
- (iii) To close, proceed with steps (i-ii) in reverse order.

#### Closing The Blinds:

- (i) Take hold of the end rod (without rocker) in the recessed grip and engage in the opposite end rod (with rocker).

- (ii) Select the required position (blackout/ flyscreen) by moving both joined end rods together.

**CAUTION:** In extremely bright sunshine, the blackout blind must only be closed two-thirds, and the rooflight must be set in the continuous airing position.

#### Opening The Blinds:

- (i) Move blind (end rod with rocker) right to the outside.
- (ii) Hold the recessed grip with one hand; with the other hand, press the rocker and move the blind back (do not let it recoil).

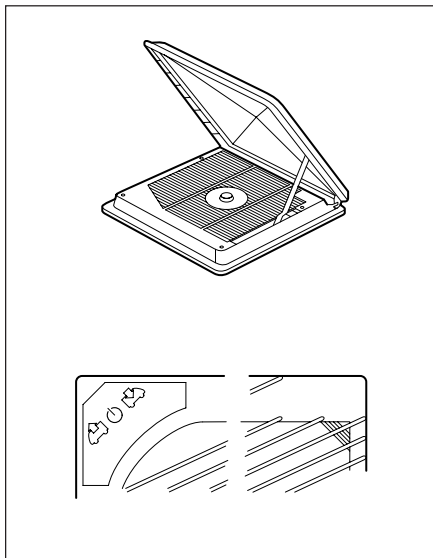
#### CAUTIONS:

- Do not stand on the acrylic rooflight.
- Close HEKI 2 completely before moving off.
- Do not leave your Motorhome when HEKI 2 is open.
- Please consult your supplying dealer if you have any problems or defects.
- Remove any snow/ice or dirt before opening the roof.
- Do not open when it rains or when there is a strong wind.





## The Omnivent (12v) Rooflight



The Omnivent is a double-glazed roof light constructed from a synthetic ultra-violet screened material. Its side-operating mechanism allows a completely free central opening with built-in fixed ventilation when closed. It operates as an extractor fan and air intake fan.

**Please note:** Do not change the direction of the fan unless it has been switched off 'O' position and the blades have stopped rotating.

## Door Flyscreen

The exterior door flyscreen can be opened or closed from both inside and outside of the Motorhome and does not restrict door openings.

When opening or closing the door flyscreen use the finger grip provided.



## Windows

Your new Motorhome will be fitted with Polyplastic opening windows.

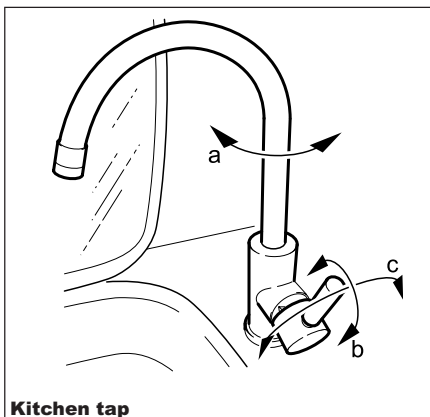
### Polyplastic Window Opening

- (i) In order to open the Polyplastic window it is only necessary to move the catch upwards and release the catch from the backing plate.
- (ii) The Polyplastic window should remain in the open position once opened, however if it does not then tighten the friction control on the window stays to increase the holding force.
- (iii) The Polyplastic window is also fitted with a night ventilation position where the catch is set to the centre position on the backing plate; in this position it may be possible for rain to enter the motorhome in adverse conditions.

## TAPS

### Kitchen tap operation

Swivel the tap spout (a) to the desired position over the sink, lift the control lever (b) to activate the pump and allow water to flow simultaneously. To adjust the temperature swivel the lever (c) to the left or right as shown.



**Kitchen tap**

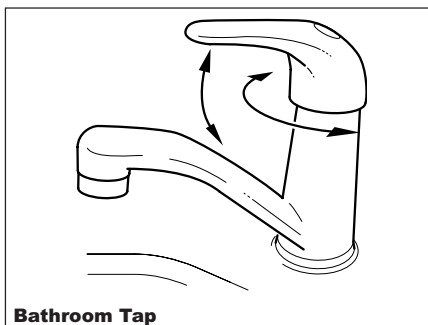
### Bathroom and shower tap operation

The bathroom and shower taps are operated by lifting the lever and turning the lever right for cold and left for hot water. In order for the taps to work, the pump switch on the control panel needs to be in the ON position. For motorhomes with fixed water tanks the taps need to be in the TAPS position.

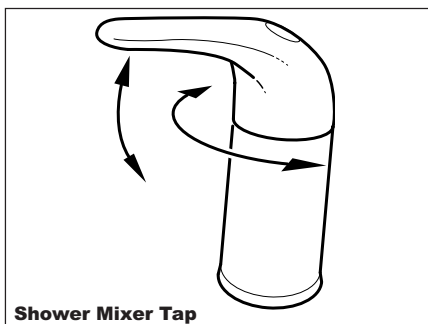
**WARNING: The water temperature could be very high so do not lift the lever with the tap turned to the full left position.**

### Cleaning

It is recommended that a non-abrasive damp cloth is used to clean the taps.



**Bathroom Tap**

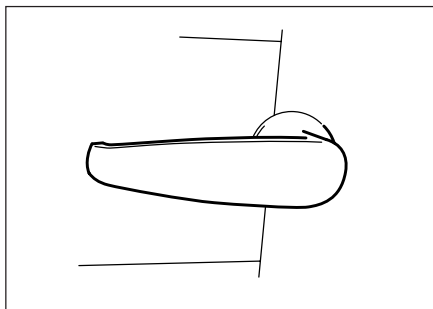


**Shower Mixer Tap**



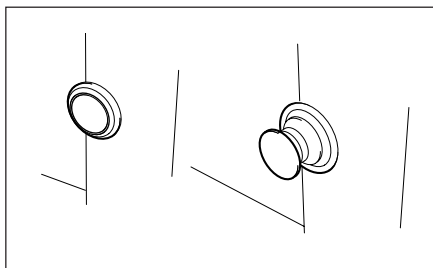
## INTERNAL DOORS

### Toilet / Washroom Doors



Toilet / washroom doors are fitted with a level lock, which is operated by pushing the lever down. The level is spring-loaded and will return to the closed position upon release. It is recommended that the lever is always used when closing the door.

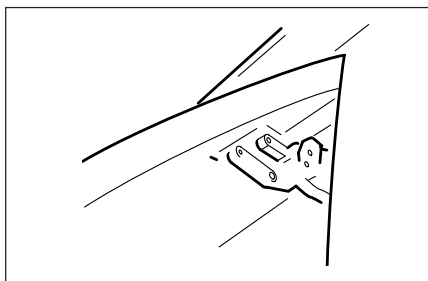
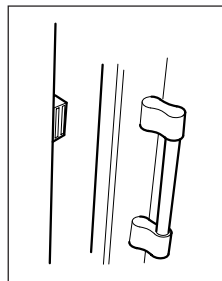
### Other Internal Doors



Other internal doors such as the wardrobe and table storage locker are fitted with a 2-position button lock. Push the button to lock the door and the button should remain flush with the door. Push the button again to release and the button should then protrude from the door surface.

### Magnetic Catches

Magnetic catches work on contact with the metal plate on the rear of the door. Simply close the door until the magnet engages and holds the metal plate. Pulling the door towards you with a moderate force will be sufficient to disengage the magnetic catch and open the door.



### Sprung Hinges

Overhead lockers will use sprung hinges. These are suitably strong enough when closed to securely retain the door and prevent it from opening in transit. Pulling the handle towards you with moderate force is sufficient to open the locker door and hold it in the open position.



## THETFORD CASSETTE C260 TOILET

### Introduction

The Thetford Cassette Toilet is a high quality product. The toilet forms an integral part of your caravan bathroom, thanks to its functional design which combines modern styling and ease of use. The C-260 Cassette Toilet is manufactured from high quality synthetic materials which makes it a durable, user and maintenance friendly toilet.

The toilet is made up of two parts: a permanently fixed part and a Waste Holding Tank that is accessible from the outside. The removable Waste Holding Tank is located under the toilet bowl and can be removed via a door on the outside of the caravan. The Thetford Cassette Toilet is the solution to the sanitary problem in your caravan!

The operating instructions cover Thetford Cassette Toilet models C-260S, C-260CS (models connected to the vehicle's central water tank) and C-260CWE (model with its own flush-water tank). There are differences in the use of these models. Please ensure that you follow the instructions that apply to your toilet model.

### PARTS

- a) Removable Seat and Lid
- b) Swivelling Toilet Bowl
- c) Blade Handle
- d) Flush Button
- e) Waste Holding Tank Level Indicator
- f) Water Filling Door (only if toilet has own flush-water tank)
- g) Rotating Emptying Spout
- h) Automatic Pressure Release Vent
- i) Sliding Cover
- j) Removable Mechanism
- k) Vent Plunger
- l) Pull-out Handle
- m) Wheels
- n) Blade Opener
- o) Access Door to Waste Holding Tank

### Optional Features

- p) Electric Blade
- q) Automatic Ventilator
- r) Waste Pump-Out System
- s) Waste Holding Tank Multi-Level Indicator
- t) Flush-Water Tank Level Indicator (only if toilet has its own flush-water tank)

**Note:** Optional features can be bought from Thetford dealerships.

### Preparing for use (standard)

1. Open the access door on the outside of your caravan.
2. Remove the Waste Holding Tank by pulling the safety catch (which holds the tank in place) upwards.
3. Pull the Waste Holding Tank outward to the stop. Tip it slightly and take the tank fully out.
4. Place the tank upright and turn the rotating emptying spout upwards. The emptying spout ensures that the tank can be easily and hygienically emptied.
5. Remove the cap, with the measuring cup inside, from the emptying spout and pour the correct dosage of Thetford toilet fluid (see product label) into the holding tank. This avoids unpleasant smells and keeps the inside of the tank clean. Next add approximately 2 litres of water - enough to ensure that the bottom of the Waste Holding Tank is covered. For more information on Thetford toilet fluids, see last page of this manual. Screw the cap back onto the emptying spout and turn back to its original position.

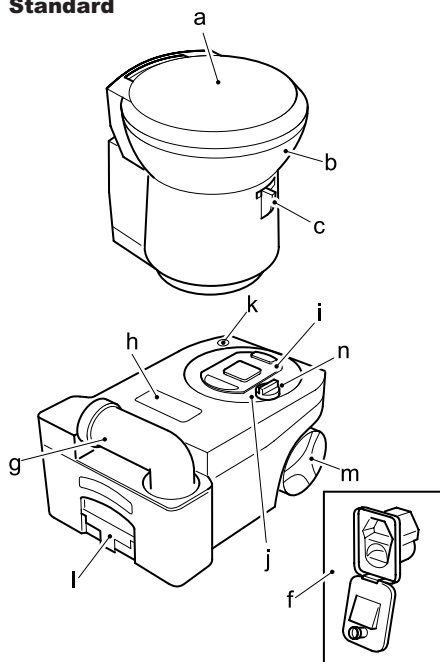
**Note:** The Emptying Spout Measuring Cap is supplied in the same packaging as this manual.

**CAUTION:** Never add toilet fluid directly via the blade or the toilet bowl as this could damage the lip seal of the Waste Holding Tank. Always pour the fluids via the emptying spout.

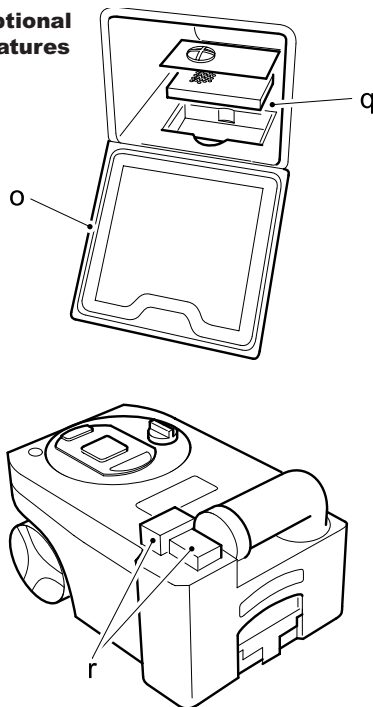
6. Slide the Waste Holding Tank back into its original position via the access door. Make sure that it is secured with the



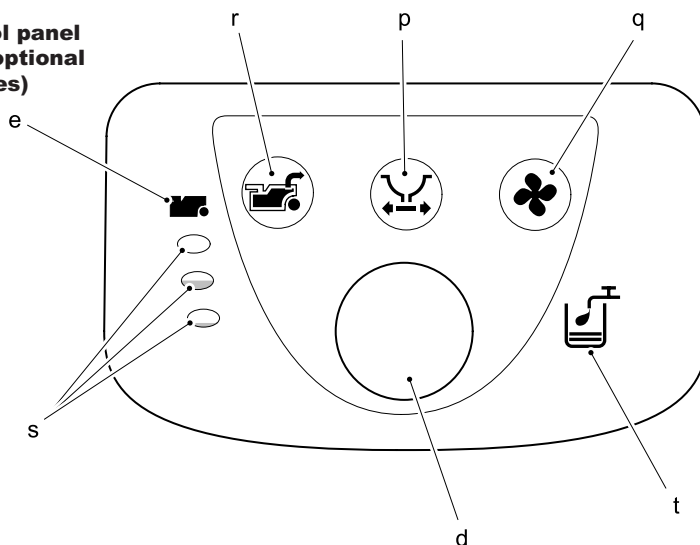
## Standard



## Optional features



## Control panel (with optional features)





safety catch. Close the access door and lock it. Your Thetford toilet is now ready to use.

**CAUTION:** Never use force if you cannot get the tank back into place easily. This may cause serious damage. If blockage occurs, always check if the blade handle is in the correct (closed) position.

- For toilets with own Flush-Water Tank: Open the water filling door and fill the flush-water tank with the correct dosage of Aqua Rinse. This Thetford toilet fluid keeps the flush water fresh and improves the flushing. Next, fill up the flush-water tank with clean water (approximately 8 litres) using a ferry can or hose. Your toilet is now ready to use.

## Preparing for use with Optional Features

- Automatic Ventilator: Open the access door on the outside of your caravan and remove the Waste Holding Tank (as described above).
- Remove the filter housing cover and if no filter is present, place a new filter into the filter housing. Peel off the sticker lids on the filter. Place back the cover of the filter housing.

## Using the toilet (standard)

- Turn the bowl to the desired position with the lid closed and using both hands.
- To activate the control panel, press the flush-button once. The control panel display will stay activated for approximately 5 minutes. Run some water into the bowl by pressing the flush button again briefly.
- The toilet may be used with the blade open or closed. To open the blade, slide the blade handle under the toilet bowl sideways. After use, open the blade (if still closed) and flush the toilet by pressing the flush button for several seconds (if necessary re-activate the control panel). Close the blade after use.

**CAUTION:** If your toilet has its own flush-water tank, please make sure that you do not travel with a flush-water tank that is

too full. Do not travel with water in the toilet bowl. Failure to adhere to this notice may result in water damage to your caravan.

## Using the toilet with Optional Features

- Electric Blade: Push the electric blade button on the control display to electrically open or close the blade. In the case of failure, you can manually open or close the blade by sliding the small handle under the toilet bowl sideways.
- Automatic Ventilator: The ventilator automatically starts when the control panel is activated (by pressing the flush button) and will automatically shut off after approximately 5 minutes. The Automatic Ventilator Indicator will flash until automatic shut-off occurs. If you want to stop the ventilator, press the Automatic Ventilator button. If you want to re-start the ventilator, press the button again (the LED will start flashing again).
- Flush Water Tank Level Indicator (only for toilets with own flush-water tank): When the Flush Water Tank Level Indicator lights up, refill the flush-water tank, as only about 1.5 litres of water is left in the tank, which is sufficient for approximately 2 flushes.

## Emptying

The Waste Holding Tank has a capacity of 18 litres and requires emptying when the red light (LED) on the toilet control display lights up, when the Waste Holding Tank only has capacity for approximately 2 more litres, which is no more than two to three further uses.

Make sure that the blade is closed. Open the access door located outside the vehicle, pull the safety catch upwards and remove the Waste Holding Tank.

- Place the Waste Holding Tank in an upright position (Pull-Out Handle at the top, Wheels at the bottom). Slide the handle sideways - to the front of the tank - until it snaps out of its locked position.
- Pull the handle up and wheel the Waste Holding Tank to an authorised waste disposal point.



18. Push the handle back into its locked position. Turn the emptying spout upwards and remove the cap from the spout. Hold the Waste Holding Tank in such a way that during emptying you can operate the vent plunger with your thumb. To empty the tank without splashing, depress the vent plunger while emptying the tank. After emptying, rinse the tank and blade thoroughly with water.

**CAUTION:** Do not seriously shake the tank or use high pressure water cleaners. This may cause damage to the tank's interior.

**Note:** The vent plunger should only be depressed once the emptying spout is pointing downwards. Prepare the toilet for re-use if required. Slide the Waste Holding Tank into the toilet and close the access door.

## Emptying with Optional Features

19. Waste Holding Tank Multi-Level Indicator: The lower lamp indicates that the Waste Holding Tank is almost empty; the middle lamp indicates that it is more than half full; when the upper lamp lights up, the tank needs emptying as it can only take 2 - 3 further uses.

**Note:** The Waste Holding Tank Level Indicator will flash when the holding tank is not present. In this case the toilet will not flush.

20. Waste Pump-Out System: When activating the control panel this feature automatically lights up. When the Waste Holding Tank Level Indicator illuminates, press the Waste Pump-Out button to pump out the waste from the holding tank into the vehicle's waste tank. The button will flash while the waste is being pumped and will stop automatically (after approximately 5 minutes) when all waste has been transferred. If the vehicle's waste tank is full, the Waste Pump-Out light will flash rapidly and no pump-out will be possible until the central tank is emptied. (Check the level of the vehicle's waste tank on the vehicle's central console). After the Waste Holding Tank has been emptied, there will be

approximately 1.5 litres of waste left in the tank. This is normal. Add 2 litres of water and a correct dosage of Thetford toilet fluids to the Waste Holding Tank.

**CAUTION:** It is vital that the correct amount of toilet fluid is added to ensure the proper breakdown of the waste in the holding tank. Only use the system when the tank is full. Using the system too often on an empty tank can cause damage to the pump, which could cause the system to fail.

## Cleaning and Maintenance

The toilet should be cleaned and maintained regularly, depending on the amount of use. To clean Thetford toilets, we advise using water and Thetford Bathroom Cleaner.

**CAUTION:** Never use bleach, vinegar or other powerful household cleaners that contain these substances. These may cause permanent damage to the seals and other toilet components.

## Toilet Bowl

- Squirt Thetford Bathroom Cleaner into the toilet bowl.
- Flush the toilet bowl with water and wipe down the rest of the toilet with a damp cloth.
- Clean seat and lid The seat and lid can easily be removed: Lift the seat and lid assembly and pull the round pins (inside the assembly) outwards from the pin holes. After cleaning, replace the seat and lid by positioning the round pins in front of the pin holes and push the lid and seat downwards.
- To keep your flush water fresh and to prevent deposits from forming in your toilet bowl, add a correct dosage of Aqua Rinse in your flush water tank, if present, on your toilet.

**Tip!** For a really shining toilet, dry with a soft dry cloth after cleaning.



## Waste Holding Tank

To keep your Waste Holding Tank fresh and clean, Thetford has developed a number of different toilet fluids. Thetford toilet fluids suppress smells, reduce formation of gas, promote breakdown of toilet waste and increase the life span of a mobile toilet. We advise a thorough cleaning of the Waste Holding Tank once each season. Next to using Thetford's Cassette Tank Cleaner, the powerful cleaning agent for the periodical cleaning of the Waste Holding Tank of your toilet, we suggest the following:-

- Remove the removable mechanism from the Waste Holding Tank by turning it anti-clockwise and rinse it under a tap.
- Remove the cover plate from the Automatic Pressure Release Vent by prising it up using a small screwdriver. Use one hand to push the Automatic Pressure Release Vent open while holding the float of the Automatic Pressure Release Vent on the inside of the tank with the other hand. Push the float upwards, turn it 180 degrees and remove it from below. Remove the rubber seal underneath the float. Rinse the float and rubber seal under a tap. Replace the rubber seal and float for the Automatic Pressure Release Vent using the same method in reverse.

The rubber seals in the toilet (the lip seal, the mechanism seal, the automatic pressure release vent seal and the cap seal) should be regularly cleaned with water and treated with Thetford High Grade Seal Lubricant. This will ensure that the seals remain flexible and in good condition. If the toilet is not to be used for any length of time, it is important to treat the seals with Thetford High Grade Seal Lubricant after cleaning.

**CAUTION:** Never use Vaseline or any vegetable oil except olive oil. These may cause leakage or malfunction. The lip seal is a part of the toilet that is subject to wear. Depending upon the extent and manner of use, the seals will become less effective and will need replacing periodically.

## Cleaning and Maintenance for Optional Features

- Automatic Ventilation: The filter of the Automatic Ventilation needs to be renewed periodically. After approximately 4 full weeks of use, the filter loses its absorption power.
- Pump-Out Waste System: To ensure optimal functionality of the Pump-Out Waste System, periodical maintenance of the tube and pump is recommended. After emptying the Waste Holding Tank completely, fill it with clean water and empty it again. This will clean the pump and the hose. Do this once every 3 weeks when on holiday. This should ensure proper operation of the system.

## Winter operation

You can use your Thetford Cassette Toilet as normal in cold weather as long as the toilet is situated in a heated location. If there is a risk of freezing we advise that the toilet is drained by following the instructions under 'Storage'. For environmental reasons the use of antifreeze, such as that used in car radiators, is not recommended.





## Storage

It is important that you follow the instructions below if you do not expect to use your Thetford toilet for a long (winter) period.

- Activate the Control Panel by pressing the flush button. Open the blade and press the flush button until water stops flowing into the bowl. Close the blade. Open the access door on the outside of your caravan and empty the Waste Holding Tank at an authorised waste dump. Follow the instructions for cleaning and maintenance. To allow the Waste Holding Tank to dry, do not place the cap back on the emptying spout of the tank.
- 21. If the toilet has its own flush-water tank, place a sufficiently large bowl under the drain tube to catch the remaining water from the flush-water tank and remove the drain plug. When no more water exits, put the drain plug on the drain tube, put it back in its original position and close the access door. If the toilet is connected to the vehicle's water tank, please follow your vehicle's instructions for draining the central water system. If your toilet is optionally featured with a Waste Pump-Out System, take out the Waste Holding Tank and completely clean it (see Cleaning and Maintenance). After cleaning, fill it with water, put it back and empty it via the waste pump-out system. Repeat this twice.

## Toilet unit malfunctions

Contact your dealer or a Thetford Service Centre.

We advise draining the fresh water tank prior to travelling. Antifreeze should not be required if the motor home is heated. If you do wish to use antifreeze, brands containing the following properties may be used in the fresh water tank:

- Ethylene glycol
- Mono-Ethylene glycol
- Propane-diol
- Glycerol
- Ethane-diol
- Glycol

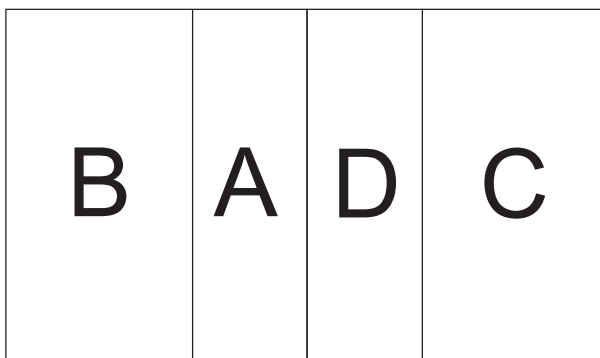
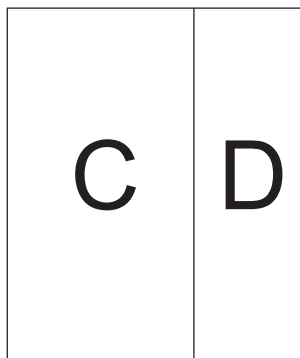
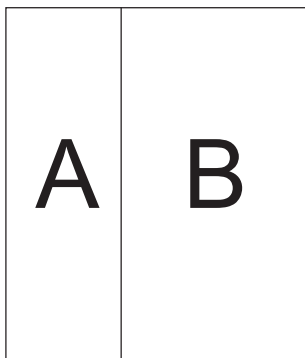
Never use alcohol based antifreeze, i.e. Methanol, Ethanol, and Iso-propanol.



## HOW TO MAKE UP YOUR BEDS

### ENCORE 205, ENCORE 255 (FRONT BEDS)

The front double bed in the 205 is made up by lifting the two side beds up and pulling them together to meet in the centre.



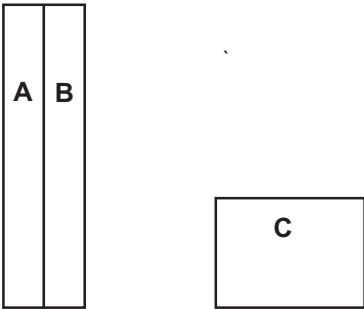


HOW TO MAKE UP YOUR BEDS

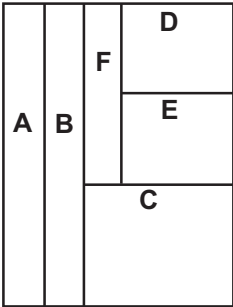
265

- A      Nearside back rest
- B      Nearside base cushion
- C      Offside base cushion
- D and E Additional cushions supplied with motorhome
- F      Additional folding cushion supplied with motorhome

Daytime Configuration



Sleeping Configuration



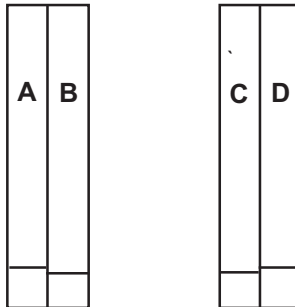


## HOW TO MAKE UP YOUR BEDS

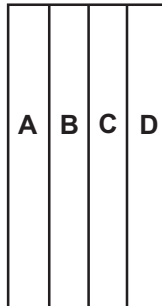
### 275

- A Nearside back rest
- B Nearside base cushion
- C Offside back rest
- D Offside base cushion

#### Daytime Configuration



#### Sleeping Configuration







### SECURITY

Theft deterrent, prevention and security of your motorhome is taken very seriously at Elddis. That is why we have provided a combination of standard features and optional extras designed to deter and prevent thieves from stealing your property. And in the unlikely event that they should succeed, aid the identification, speedy recovery of your property and assist in the prosecution of the thief.

#### Tracker (Option)

Your motorhome can be fitted with TRACKER.

Your dealer will already have registered the motorhome with TRACKER and confirmation sent to you via email.

If it has not been registered you can easily do it yourself.

Open the TRACKER registration portal  
[www.tracker.co.uk/elddis](http://www.tracker.co.uk/elddis)

Enter TRACKER VLU and Motorhome VIN  
Numbers are matched and confirmed with the vehicle model

Enter Dealership name from dropdown menu  
Enter customer details including email address

Confirmation sent to customer email

One year subscription will begin

TRACKER will contact customer towards the end of the one year subscription period with the options available.

or call TRACKER directly on 0870 606 1269

#### Motorhome Theft

The theft of a motorhome can occur in the most unlikely circumstances; from a motorway service area, even from an owner's driveway. Secure all windows and doors when your motorhome is unoccupied, even if only for a short length of time.



## Alarm (Option)

Your Encore motorhome can be fitted with a category 1 alarm.

**CONGRATULATIONS!**

Your vehicle is protected by an Autowatch vehicle security system designed to give years of trouble free operation, made with only the highest quality components and using state of the art technology you can be assured that your vehicle has the best electronic protection available.

**OE REMOTE CONTROL**

**AUTOWATCH REMOTE CONTROL FUNCTION BUTTONS**

**\* OE**  
**AW**

**ARM (LOCK)**  
**DISARM (UNLOCK)**  
**PANIC**  
**TRUNK RELEASE**

The Autowatch 695RLC is designed to interact seamlessly with your vehicle and its OE remote. In addition it is simultaneously backwards compatible with the standard Autowatch remote (Available optionally). The degree of functionality from the Autowatch remote is vehicle dependant and depends on the installation of the 695RLC, consult your installation centre for details.

**\* OE**  
**AW**

These legends will be used to indicate functions that are applicable to either the OE remote, the Autowatch remote or alternatively where the function is applicable to both remotes.

### EMERGENCY OVERRIDE (PIN CODE ATTACHED TO KEYTAG - KEEP PIN IN A SAFE PLACE)

The alarm can be disarmed without the remote control by entering the override PIN.  
If the alarm was armed, the siren will sound until your PIN is successfully entered.

- \* Refer to the PIN attached to the key tag. Do not reveal the PIN and keep in a safe place. The PIN is also required when programming additional remotes. Enter each digit of the PIN individually as follows:  
(Note that a zero is represented by 10 flashes)
- \* The emergency override may be entered by using either the ignition key OR the service mode button.

#### IGNITION KEY

- Switch the ignition ON and OFF 5 times in 10 seconds → The status light will illuminate.
- Switch the ignition OFF. → The status light will begin to flash.

#### SERVICE MODE BUTTON

- Hold the Service Mode Button for 5 seconds → The status light will illuminate.
- Release the Service Mode Button → The status light will begin to flash.

After the number of flashes equivalent to the first digit of your code, switch the ignition ON or press and hold the Service Mode Button. → The status light will illuminate.

- \* This is the first digit entered. Enter the next four digits by switching the ignition off or releasing the Service Mode Button and counting the flashes.  
After the correct number of flashes switch the ignition ON or press the Service Mode Button to enter the digit.

After correct entry of the 5th digit. → The status light will flash rapidly.  
The alarm and immobiliser will disarm.  
The status light will extinguish.

- \* It is important that the 5 digits are entered sequentially. If you are confused or make a mistake wait at least 10 flashes then begin again starting from the first digit of your PIN.



## ARMING THE ALARM AND IMMOBILISER

**OE AW** Press the "ARM" button momentarily to switch the alarm and immobiliser on.



The siren sounds once, the hazards flash once. The status light flashes the armed sequence: 3 flashes - pause - 3 flashes.....

**OE** Depending on your vehicle, the alarm may arm on first press or second press which is indicated by confirmation from the siren and hazards.

**AW** It is possible to "Silent Arm" by either pushing the 'Panic' or the 'Trunk Release' button and then the arm button. Only the hazards will flash without any audible tones from the siren.

## DISARMING THE ALARM AND IMMOBILISER

**OE AW** Press the "DISARM" button momentarily to switch the alarm off.



The siren sounds twice, the hazards flash. The status light extinguishes.

**AW** It is possible to "Silent Disarm" by either pushing the 'Panic' or the 'Trunk Release' button and then the disarm button. Only the hazards will flash without any audible tones from the siren.

## TRUNK RELEASE (OPTIONAL)

**OE** Press the 'Trunk Release' button as per usual.



The trunk will open, if the alarm was on, it will temporarily isolate the alarm until the trunk is closed.

**AW** With the ignition off press the 'Trunk Release' button twice.



The trunk will open, if the alarm was on, it will temporarily isolate the alarm until the trunk is closed.

## INTRUSION DETECTION

The alarm will detect the ignition being switched on and the doors, bonnet or trunk opening. Additional sensor/s may have been installed to detect movement within the vehicle or shock.



The siren will sound for 30 seconds and hazards flash, unless the alarm is turned off. (Each input will only trigger the alarm 8 times per "on" cycle to limit noise pollution).

## STOP SIREN

**OE AW** While the siren is sounding press the "arm" button.



The siren will stop sounding but the alarm will remain armed.

## AUTO-REARMING

If the alarm is switched off and the vehicle is not entered for two minutes.



The alarm will automatically rearm and give the normal "on" indication.

If the "lock with auto re-arm" option is selected, the siren will give an additional warning fifteen seconds before the doors lock and the alarm rearms.

## AUTO-ARMING ALARM (SELECTABLE OPTION) (If you require this option contact your dealer)

Turn the ignition off, exit the vehicle and close the door.



Two seconds later the siren gives a warning indication of the start of the auto arming cycle. In one minute the alarm will arm and give the normal "on" indication.

If the "lock with auto arming" option is selected, to ensure that you do not lock your ignition keys in the vehicle the siren gives an additional warning fifteen seconds before it locks and the alarm arms. Opening a door delays the alarm cycle.

## LOCK AND UNLOCK WITH IGNITION (OPTIONAL - VEHICLE DEPENDANT)

Turn the ignition on.



Provided the doors are closed, they will lock.

Turn the ignition off.



The doors will unlock. If selective unlock is configured, only the driver's door will unlock.

**OE AW** To open the other doors, simply press the 'unlock/disarm' button.





## INTERIOR LIGHT (OPTIONAL - VEHICLE DEPENDANT)

When the alarm is disarmed the interior light illuminates for 2 minutes unless the ignition or alarm is turned "on" in which case it fades off. Once the ignition is turned "off", it fades on and remains on for two minutes or until the alarm is armed.

**NB: Fading on and off is not possible with some door switch configurations.**

## CENTRAL LOCKING (OPTIONAL - VEHICLE DEPENDANT)

**AW** Arm the alarm by pressing the arm button. ➡ The doors will lock.

**AW** Disarm the alarm by pressing the disarm button. ➡ The doors will unlock.

You can lock or unlock the doors by pressing any remote button while the ignition is on.

## SELECTIVE UNLOCKING (OPTIONAL - VEHICLE DEPENDANT)

**AW** Disarm the alarm by pressing the 'disarm' button. ➡ The driver's doors will unlock.

**AW** Pressing the 'disarm' button a second time. ➡ The other doors will unlock.

You can lock or unlock the doors by pressing any remote button while the ignition is on.

## WINDOW CLOSING (OPTIONAL - VEHICLE DEPENDANT)

**AW** Press and hold the 'arm' button until an audible confirmation is heard. ➡ The alarm will arm as normal and the windows will close after the audible confirmation is heard.

To stop windows closing, disarm the alarm.

## EARLY WARNING DETECTION (OPTIONAL)

Depending on the movement sensor/s and program installed, detection prior to intrusion is possible when the alarm is on.

➡ The siren will chirp and the hazards will flash each time movement is detected in close proximity (microwave sensor), or the vehicle is bumped (dual stage shock sensor). This acts as an additional deterrent.  
To counter noise pollution, this is limited to 30 triggers thereafter just the hazards will flash.

## EARLY WARNING ISOLATION

**OE AW** Press the arm button a second time within 2 seconds of turning the alarm on. ➡ The siren sounds a warning, and the early warning sensor is deselected for this arm cycle.

## SENSOR ISOLATION

**OE AW** Press the arm button a second time within 2 seconds of turning the alarm on. ➡ The siren sounds a warning, the movement and wireless sensor is deselected for this arm cycle.

## REMOTE PANIC

**AW** Press either 'Panic' or 'Trunk' Release' for an extended duration of 3 seconds while the ignition is off. ➡ The siren will sound and the hazards will flash for 30 seconds or until any remote button is pressed again.

## SERVICE MODE - When taking your vehicle in for a service you can disable Auto Arming.

**OE AW** With the alarm disarmed and the ignition on, press and hold the hidden button and simultaneously press any remote button. ➡ The siren will sound twice to indicate that auto arming has been deselected.

To enable auto arming, repeat the above procedure. ➡ The siren will sound once to indicate that auto arming has been re-selected.



## CARE OF YOUR MOTORHOME

This section of the guide is devoted to the care, cleaning and general preservation of your motorhome in order to retain its showroom condition.

### Exterior Body Shell

Elddis Motorhome Bodies are constructed from the highest quality materials. The fully insulated floor is a constructed timber frame with plywood internal floor and a GRP underskin for added water resistance and insulation laminated together for strength. The walls comprise an insulated foam sandwich having one piece GRP sides for ultimate resistance to minor damage and vinyl coated plywood internal finish. Wooded framing is positioned within the sandwich to add strength. The latest technology is used to produce the extremely well insulated and robust, yet lightweight sections.

**CAUTION:** Under no circumstances should an abrasive or harsh cleaner be used. Do not use a pressure washer as this can disturb mastic seals.

### Glass Fibre Reinforced Plastic (GRP)

GRP components need to be washed, waxed and taken care of like a car. Chemicals and dirt can collect during storage, and the gel coat can be stained or marked when chemicals combine with rain or dew. Most stains or marks can be removed with mild dishwashing detergent, but more stubborn marks may require a (fine grit) rubbing compound such as T-cut. To help keep your GRP components looking almost like new, it is wise to wash the parts monthly (or more frequently) using mild dishwashing detergent, but avoid using strong alkaline (e.g. trisodium phosphate) or acidic cleaners or abrasives. Waxing the components once or twice a year with a good grade paste wax will help to maintain the colour and finish.

### Acrylic Windows

Your motorhome is fitted with shatter resistant acrylic windows. To preserve their clarity and unblemished transparency it is essential that the following cleaning instructions are strictly adhered to: Road grit,

dust, sand, flies, lime tree secretions, bird droppings etc., should be washed off using plenty of cold water do not use a sponge to clean off heavy dirt deposits. Any remaining dirt should be washed off using a soft cloth and warm water. Under NO circumstances should any abrasive cleaning agents, household detergents or proprietary cleaning fluids be used. Wash the window again using only cold water and dry off with chamois leather.

**Please note:** Should scratches appear on the acrylic windows these can often be removed with an acrylic polish. E.g. ICI Perspex polish. Gentle polishing with a liquid metal polish, i.e. Brasso may also have the desired effect - consult your retailer BEFORE attempting to remove any but the slightest scratch.

### Window Blinds & Flyscreens

To clean the blinds and flyscreens, moisten a soft cloth or sponge with a small amount of water and mild soap suds and gently wipe dirt off. Allow to dry before retracting, failure to do this could result in mildew forming.

### ABS - Wheel Spats & Panels

To preserve the appearance of all ABS panels and fittings road grit, dust, sand, flies, lime tree secretions, bird droppings etc., should be washed off using plenty of cold water. Any remaining dirt should be washed off using a soft cloth and warm water. Under NO circumstances should any abrasive cleaning agents, household detergents or proprietary cleaning fluids be used. Wash the ABS material again using only cold water and dry off.

### Interior Walls

Your motorhome interior walls will only require a wipe over with a damp cloth, using a mild detergent, to keep them in a 'showroom' condition.

### Furniture

Treat your motorhome furniture as you would the furniture in your home. Polish wood surfaces sparingly with a good quality wax or spray polish. Use a damp cloth to clean Melanate laminated surfaces.



## Carpets, Upholstery And Curtains

Vacuum clean carpets and upholstery to ensure a long life, marks on cushions can be removed using a mild upholstery shampoo with the minimum of water. Curtains should be dry cleaned only.

## Washroom And Handbasin Fittings

These should be cleaned using a non abrasive household cleaner. Always put the cold water into the hand basin before adding the hot in order to preserve the finish of the thermoplastic formed basin.

**Please Note:** Under no circumstances should alcohol, spirit or solvent-based liquids be used on GRP or ABS plastic panels as these substances may react with the material and cause visible damage.

## Shower Trays

Only clean your shower tray using soap and water. Do not use chemical based cleaning agents as this may attack the material of the tray.

## Water Systems

The water systems, and in particular storage tanks, in motorhomes are susceptible to contamination by bacteria if care is not taken with their use and cleaning. The symptoms caused by bacterial contamination are not purely limited to gastro-intestinal diseases, but may also manifest themselves as ear, nose, throat, and eye or skin infections. It is therefore important that you carry out the following procedure prior to using the motorhome each time, even if you boil or filter all water you use for drinking.

**Please note:** If your motorhome is not going to be used for an extended period of time it is recommend that you disconnect the vehicle battery to prevent the battery from discharging.

## Water Containers

- (i) All water remaining in any water container should be disposed of so that the container is empty.
- (ii) The outside of external water containers should be thoroughly cleansed and washed down to remove

any dirt, dust or other contaminant. Water at a suitably hot temperature containing an appropriate detergent is recommended for this purpose. Water should then be put into the container, swirled round, and then emptied out.

- (iii) All containers should then be totally filled with water containing an appropriate disinfectant / sterilising solution and allowed to stand for the recommended contact time (e.g. Milton for 15 minutes).
- (iv) The solution should be emptied from the container.
- (v) The opening of the any container should be cleaned thoroughly with an appropriate pre-prepared wipe impregnated with a disinfectant / sterilising solution.
- (vi) External containers should be inverted whilst stored overnight (if possible).
- (vii) Containers must be filled with mains water only and mains water only should be used for the above cleaning procedure.
- (viii) On no account should garden hoses be used to fill water tanks.

## Internal Water Systems

- (i) Drain down the system. (Open all taps to allow air in, enabling the system to drain quickly.) See Index - Draining Down The Water System.
- (ii) Remove any water filters fitted, and replace with a short length of hose or empty filter cartridge (this will ensure the filter is not affected by the disinfectant / sterilising solution).
- (iii) Fill the system by using the pump with a disinfectant / sterilising solution. (Check that the solution at full strength appears at all taps/showers). Allow to stand for the recommended period of time.
- (iv) Drain the system down completely.
- (v) Thoroughly clean the outside of all taps/connectors with a cloth soaked in the disinfectant / sterilising solution.



- (vi) Flush the system through with clean drinking water until no traces of disinfectant / sterilising solution can be detected at any tap.
- (vii) Replace the filter. Suitable sterilising chemicals are available from your Elddis Retailer, accessory shop, chemists, or homebrew shops. It is not, however, recommended to use bleach or sodium metabisulphide.

## Thetford Toilet

### WARNINGS

**Cold Weather Use - To prevent freezing during cold weather use, add antifreeze to the toilet system fresh water tank. Use a non-toxic (propylene glycol) type of antifreeze. Refer to chart on container to obtain level of protection.**

**Warmer Weather Use - In warmer weather or longer intervals between emptying the waste tank you may require additional toilet fluid. Use only Thetford toilet fluid to achieve the best results.**

### CAUTIONS

- Never add toilet fluid directly into toilet bowl.
- Do not use strong household detergents or cleaners that contain chlorine, solvents or acid contents.
- High Altitude and Hot Weather Use - with large temperature differences and changing heights during driving, pressure can start to build up in the waste holding tank, causing contents to splash upward upon opening the valve blade if opened too fast.

## Changing A Wheel

- (i) Ensure handbrake is applied and chock the wheel diagonally opposite the wheel to be removed.
- (ii) Remove the hub cap. (If applicable)
- (iii) Use wheel brace to slacken off wheel nuts on the wheel to be changed.
- (iv) Position jack at the appropriate jacking point (see Peugeot vehicle handbook).
- (v) Jack up the motorhome until the wheel for removal is just off the ground.
- (vi) Remove the wheel nuts and remove the wheel.
- (vii) Fit spare wheel and reverse the above procedure.
- (viii) Tighten wheel nuts in accordance with the Peugeot handbook instructions.

### WARNING

**Ensure the wheel is of the same construction and size as the one that has been removed.**





### STORAGE

#### LONG TERM & WINTER STORAGE

If your motorhome is to be stored for any length of time, especially over the winter period, the following operations are recommended:

- (i) Remove all linens, blankets, cushions, clothes, mattresses, etc. that could be affected by damp conditions
- (ii) Clean the motorhome inside and out as detailed in the previous section.
- (iii) Drain the water system (see index).
- (iv) Ensure all windows, roof lights and doors are correctly fastened. Check fixed ventilation apertures are not obstructed.
- (v) Check that the site you have chosen to store the motorhome is open, fairly high and dry and if possible not exposed to gales etc. If this proves impossible it is recommended that the motorhome chassis is anchored to the ground.
- (vi) Jack up the motorhome (use bottle or screw jack), so that the wheels are clear of the ground. Support the motorhome axle with wooden blocks, axle stands or similar so that when the jacks are removed the wheels remain clear of the ground. Cover the tyres to prevent deterioration.
- (vii) Release the handbrake.
- (viii) Removing the wheels reduces the risk of motorhome theft.

#### Motorhome Covers

Covers may be used to protect your new Elddis motorhome provided that the cover used is of a breathable type. Ensure that any sharp objects are removed e.g. the point of a status omni-directional aerial, and that the cover is well tied down. Your motorhome must be ventilated every 4 to 6 weeks if it is to be stored with a cover in place.

#### Power Drain

In order to reduce any drain on your Leisure Battery while your motorhome is being stored you should ensure that the main control switch on the refrigerator is set to the 0 position

**Please note:** If you have the Elddis Protect alarm fitted and you disconnect the leisure battery the alarm will run off the back-up battery for approximately 2 weeks.

Should the motorhome be stored for a prolonged period of time it is strongly recommended that the motorhome is fully serviced before the commencement of use. Your retailer will ensure that your motorhome is safe, secure and ready for your enjoyment.





## MOTORHOME WARRANTY COVER

### Introduction

At Elddis we are confident that our new motorhomes are engineered using the latest manufacturing techniques and advanced materials technology ensuring that, when buying one of our products, you are buying the very best. We extend this philosophy to our customers by offering long term peace of mind and reassurance through our extensive warranty cover.

Your warranty cover commences on the day your new motorhome is purchased and comprises two key elements:

1. Three year manufacturer's warranty
2. Ten year body integrity warranty

### Scope

This applies to all new Elddis products manufactured from 2012 model year onwards.

### Three year manufacturer's warranty

**Year 1 warranty** – Covers all original components, including permanently fitted equipment forming part of the original product specification.

**Year 2 and 3 warranty** – Covers all original components, including permanently fitted equipment forming part of the original product specification, with the exception of the following items:

- Microwave
- TV
- Tyres
- Batteries
- Windows and glass
- Deterioration of exterior paint work
- Soft furnishings, carpets and floor coverings
- Entertainment equipment
- Fluorescent tubes, bulbs, LEDs and fuses
- Plastic and GRP exterior panels

- Plastic products including A-frame covers, wheel spats and shower trays
- Minor adjustment of blinds, hinges, catches, stays and doors
- Exterior decals

### Ten year body integrity warranty

Elddis products are covered against water ingress damage for 10 years from the original date of purchase of a new product. (6 years for subsequent owners from the 1st owners original date of purchase). This applies to water ingress through any permanently sealed seam joints.

In order to comply with the terms of the above cover the following conditions must be met:

### Reporting a fault

In the unlikely event that you experience a problem with your motorhome please contact your retailer.

It is with the retailer that your contract of sale exists and consequently they have the responsibility to ensure any complaints and warranty issues are addressed. Any approved Elddis Retailer or Service Centre may carry out work at their convenience or discretion, but are not obliged to do so.

All Elddis products are classed as portable and therefore all work under warranty requires the motorhome to be delivered and collected from the selling retailer.

**The cost of transporting the motorhome by any means to and from the place of repair is the responsibility of the owner.**





## Conditions attached to the warranty cover

All warranty work must be undertaken by a current Elddis approved retailer or Service centre.

- You must retain the original sale invoice for the motorhome.
- All new motorhomes must be registered with Elddis within 6 weeks of purchase as new. Your retailer can forward this information to us. Please keep us informed of any name or address changes by using the Notification of Change to Name and Address form.
- The motorhome must have an annual service and damp check carried out by an Approved Elddis Retailer or Service Centre. Original invoices and damp reports must be retained as proof that the annual services have been carried out in accordance with our warranty terms.
- Service intervals:
  - a) In years 1, 2 and 4 through to 9 the service must be completed no more than 60 days either side of the anniversary of the date of purchase.
  - b) In Years 3 and 10 the service must be completed no more than 60 days before the anniversary of the date of purchase.
  - c) For second owners the service in years 3 and 6 must be completed no more than 60 days on or before the anniversary of the original date of purchase.
  - d) No service interval should exceed 14 months.
  - e) **Failure to service the vehicle within the specified time limits will invalidate your warranty.**
- Where an annual service identifies that repairs are necessary the motorhome must be made available for repair within six weeks of the date of inspection for the purpose of carrying out the repair work. Elddis reserves the right to inspect the vehicle before work commences.
- Work may only be undertaken by an Approved Elddis Retailer or Service

Centre and only after approval by Elddis (depending upon individual circumstances).

- Elddis will pay the costs of remedial work to the repairer, only after approved work has been carried out. The cost of transporting, towing or moving the motorhome by any means to or from the place of repair is the responsibility of the owner.
- The Policy is not retrospective and is applicable to 2012 model year motorhomes onwards.
- No liability will be accepted for any consequential loss, damage, costs, expenses or other claims for compensation arising which were not reasonably foreseeable by both parties when the motorhome was originally purchased.
- No liability will be accepted for damage caused by fair wear and tear, rodent damage, willful damage, negligence or abnormal working conditions.
- No alteration may be made to the original construction.
- In the case of a dispute Elddis will appoint an independent arbitrator. Elddis will pay for the costs of arbitration, subject to the owner paying a £250 deposit.
- If the arbitrator finds in favour of the customer, then the deposit will be returned. If the arbitrator finds in favour of Elddis, the customer will lose their deposit.
- Where the arbitrator awards a sum of money less than an offer made by Elddis which has already been rejected by the customer, then their deposit is forfeited.
- In all cases the arbitrator's decision is final and both parties must agree to abide by the decision.



## Exclusions

Warranty cover is not given for motorhomes if they have been used under any of the following circumstances:

- Used for hire.
- Used as a permanent residence
- Towed behind a commercial vehicle
- Used for racing or time trials
- Damage resulting from freezing, accident or fire damage

## Mains electrics

It is recommended that you have your mains electrics system inspected by a NICEIC approved contractor every 3 years.

## Transfer of ownership

If you purchase this vehicle as a used vehicle it may be possible to transfer the unexpired term of the warranty cover (up to a maximum of six years commencing at the original date of purchase from new). The warranty cover for a used vehicle commences from the original date of purchase from new and is as follows:

1. Three year manufacturer's warranty
2. A maximum of six years' body integrity warranty

The warranty is subject to the usual terms and conditions' set out in the handbook and is only transferable on payment of a £50 administration fee. Full documentary evidence that the motorhome has been serviced annually should be provided at the time of transfer, in accordance with the terms and conditions of the warranty stated in the handbook. Transfer of ownership must be completed within three months of change of legal ownership. Please complete the Notification of Change of Ownership form in your handbook.

This warranty does not affect the purchaser's statutory rights. The warranty shall be governed and construed in accordance with the laws of England and the parties irrevocably submit to the exclusive jurisdiction of the courts of England.

For second owners the service in years 3 and 6 must be completed no more than 60 days on or before the anniversary of the original date of purchase.

## NON WARRANTY REPAIRS

Should you require any replacement parts for your motorhome it is necessary that you contact the Retailer from whom you purchased the motorhome or any Elddis approved Retailer and give the following information, which will help in identifying the required component:

- (i) Model and make of motorhome
- (ii) VIN number
- (iii) Description of required part
- (iv) Photograph, size or diagram of required part

**Please note:** All parts must be ordered and supplied through an approved retailer.

## REMEDIAL WORK

Elddis, together with its suppliers is continually undertaking extensive research into testing, remedial work procedures and materials such as sealants, adhesives, gaskets and tapes. Therefore, if for any reason your new motorhome is damaged or requires remedial work then only an approved Elddis Retailer or Service Centre should undertake such work.

All such work should be undertaken using only approved Elddis genuine parts, recommended sealant and following Elddis procedures. Elddis will also undertake to supply certain specialist repairers with the necessary spare parts. In this case, your selected repairer must contact the PARTS DEPARTMENT with all enquiries.





## **MOTORHOME CONSTRUCTION - MAIN COMPONENTS**

The following is a brief description of the main components used in your motorhome. More comprehensive descriptions can be found in the equipment manufacturers literature held in the Owner's Information Pack.

### **SOLID CONSTRUCTION BODY SHELL**

Elddis Motorhome Bodies are constructed from the highest quality materials. The fully insulated floor is a constructed timber frame with plywood internal floor and a GRP underskin for added water resistance and insulation laminated together for strength. The walls comprise an insulated foam sandwich having glass fibre reinforced plastic (GRP) exterior surface and vinyl coated plywood internal finish. Wooded framing is positioned within the sandwich to add strength. The latest technology is used to produce the extremely well insulated and robust, yet lightweight sections.

### **WINDOWS**

Windows are all of a double glazed acrylic construction and the door frames are extruded aluminium.

### **INSULATION**

Elddis motorhomes are built to thermal insulation Grade 2 in accordance with European Standard BSEN 1464 part 1.





## EQUIPMENT LIST

### ENCORE

REFRIGERATOR	DOMETIC RM8555 ENCORE 205 / DOMETIC RML 8555 ENCORE 255 / 265 / 275
CENTRAL HEATING	ALDE COMPLETE SYSTEM
SINK AND DRAINER	THETFORD SPINFLO CIRCULAR BLACK GLOSS
HOB	THETFORD ASPIRE 2
GRILL	THETFORD ASPIRE 2
COOKER	THETFORD ASPIRE 2
MICROWAVE	DAEWOO KOR 6L6BDBK
TAPS KITCHEN	WHALE SINGLE LEVER GOOSE NECK DOMESTIC MIXER
SHOWER EQUIPMENT	WHALE MIXER
TAPS VANITY	WHALE SINGLE BAR MIXER
READING DOWN LIGHTS	BCA SOA LED READING LIGHT
LIGHTS RECESSED LED	BCA LED RECESSED
CONTROL PANELS	CBE
ELECTRICAL FITTINGS	BERKER
TOILET	THETFORD C260S











### GENERAL QUESTIONS

#### **Q: Where Can I Obtain Your Latest Brochure?**

A: Our latest brochures are available from Approved Retailers or can be viewed and printed from the **download** section on our website [www.elddis.co.uk](http://www.elddis.co.uk). A request form can also be completed should you wish to receive a printed copy of our latest brochures.

#### **Q: Why Is the Handbook Not Specific To My Model?**

A: Many of the components used in the manufacture of our motorhomes are identical throughout our model ranges, so we produce a generic handbook, which covers all models manufactured for that season. If the literature supplied with your motorhome does not answer your question then please contact your Retailer for further assistance.

#### **Q. I Require Technical Or Other Information, Who Can Help Me?**

A. The majority of information you require is available through your Elddis Retailer.

#### **Q - Can You Tell Me The Second Hand Price Of My Motorhome?**

A - As a manufacturer we are not involved in the second hand market. You should contact a Retailer. They should be able to give some indication of market value.

#### **Q: Can I Fit A Bicycle Rack/Top Box/Air Conditioning To My motorhome?**

A: It may be possible to fit accessories to your motorhome but this will depend upon the internal construction of the roof/walls and whether they can support the weight of the accessory. If it is possible your Retailer will be able to advise you, (or alternatively they will obtain confirmation and a drawing where necessary, from Elddis). Please note that weight of any accessories will reduce your User Payload allowance.

#### **Q: My Interior Lights Are Not Working, What Do I Do?**

A: It is possible that all of the 230V mains electrical equipment may not be operated simultaneously. Check fuses, battery connections and power supply (master light

switch). Refer to your Retailer for further assistance.

**PLEASE NOTE:** The internal lights in your motorhome will not operate whilst the motorhome engine is running.

#### **Q: Where Can I Get Spare Parts For My Motorhome?**

A: Retailers will be able to source most parts you require. For details of your nearest Elddis Retailer please refer to our Find A Retailer section on our website, or call 0871 964 2113 for assistance.

#### **Q. How Many Years Will Spare Parts Be Available For My Motorhome?**

A. Elddis will endeavour to supply spare parts for a motorhome, for at least 8 years from new.

#### **Q. Why Don't You Stock Parts At The Elddis Factory?**

A. Due to the volume of models we produce it is not possible for us to maintain stock levels of every individual component used in our manufacturing process. We do stock commonly requested items, but some items must be made to order

#### **Q. What If The Parts Are No Longer Available?**

A. Where an original part is no longer available, whenever possible we will suggest a suitable alternative if it is available.

#### **Q: Who Can Service My Motorhome?**

A: Your supplying Retailer is obliged to undertake your warranty work. However, any approved Elddis Retailer or Service Centre can undertake the work, but this is at their discretion. We will also accept services completed by a NCC approved company, but they will not be able to undertake warranty work if they are not approved by Elddis.

#### **Q. I Am Having Trouble Booking My Motorhome in For Its Service, In Line With The Requirements. What Timescale Is Acceptable?**

A. Please refer to the warranty section for the terms and conditions of servicing. We would recommend that you plan your services in advance in order to meet the requirements.



**Q. I Have A Problem With My motorhome,  
Who Can Help Me?**

A. We would always recommend that you contact your supplying Retailer. Your local Elddis Retailer or Elddis Approved Service Centre may be able to assist. An inspection can then take place and the necessary course of action agreed.

**Q. I Am Unhappy With The Service I Have  
Received From My Retailer/Service  
Centre, Where Do I Go From Here?**

A. We would recommend that you write to your Retailer/Service Centre, detailing your problems and requirements, requesting a response explaining how they will resolve your complaint. A copy of your letter can also be forwarded to Elddis Customer Care Department, quoting the serial number of your motorhome and the name of the Retailer/Service Centre. Please be assured that we will assist your Retailer/Service Centre in resolving any problems.



## GLOSSARY

### **ABS - plastic**

Acrylonitrile Butadiene Styrene Plastic the material used for most of the large plastic components within your motorhome.

### **Actual Laden Weight**

This is the total weight of the motorhome when loaded ready for use by the end user.

### **Aquaroll**

Brand name used generically for a water container that rolls so you don't need to lift it.

### **Battery Charger**

This is required to keep a leisure battery charged. Most motorhomes include a charging facility that operates via the mains hook-up, and also has the ability to recharge from the tow car's alternator while travelling.

### **Berth(s)**

Sleeping place - Refers to the number of people a motorhome can accommodate for sleeping.

### **Blown Air Heating**

A method of heating the living quarters of a motorhome by use of a fan pushing air out through a number of outlets.

### **Bunk Bed**

This is a sleeping place, usually higher up than a conventional bed. Often (but not always) this can be folded or removed to provide additional living space.

### **Butane**

Is a form of Liquefied Petroleum Gas (LPG) that normally comes in blue cylinders. This type of gas is most commonly used in the UK, although a switch to propane is advised in severely cold weather conditions.

### **Campingaz**

This is the trade name of Butane gas.

### **Cassette Blind**

This is a roller blind that is fitted as part of the window assembly, often along with a flyscreen, thus giving a neat installation.

### **Cassette Toilet**

A form of chemical toilet found in modern motorhomes, where the waste holding tank can be accessed and emptied from outside.

### **Control Panel**

Used as the description for the panel of electrical switches and gauges governing 12V and mains electricity systems.

### **Dinette**

This is a popular style of seating arrangement where two seats or settees face each other across a table.

### **Earth Leakage Circuit Breaker (ELCB)**

ELCB Earth leakage circuit breaker - see residual current device (RCD)

### **End Kitchen**

A common term used to describe floor plans that put the kitchen across the rear, usually adjacent to a motorhome door on one side and washroom on the other.

### **Essential Habitation Equipment**

Those items and fluids required for the safe and proper functioning of the equipment for habitation as defined by the manufacturer of the motorhome. This includes items such as the leisure battery and gas cylinders, plus water contained in the water heater etc.

### **Flyscreens**

Mesh fittings for windows doors and roof vents, to keep out insects etc.

### **Free-Standing Table**

This is a table that, because of its leg design, can be used inside or outside.

### **Full Service Pitch**

This is a pitch that has individual provision for fresh water supply and waste water disposal, in addition to mains electricity and in some cases TV aerial connection.

### **Gas Cylinder**

This is a portable, pressurised container for the storage of LPG.

### **Gas Cylinder Locker**

Is the compartment on the motorhome for the storage of gas cylinders.

### **Gas Drop out Holes**

These are not part of the ventilation. LPG is heavier than air, so holes through the floor below gaspowered appliances allow any leakage of gas to exit the habitation area.



## **Grey Water**

This is the waste water from sink/shower.

## **Gross Vehicle Weight (GVW)**

This is the weight of the vehicle laden to its maximum, as defined by the manufacturer. See also MTPLM.

## **GRP**

Is Glass-reinforced plastic, but more commonly known as glass fibre (not fibre glass, which is a trade name

## **Handbook**

This is an owner's manual, a guide to the workings of your motorhome.

## **Hardstanding**

This is a pitch which has a hard surface made of gravel, asphalt, concrete etc, instead of grass.

## **Hook-Up**

This is a facility on a pitch for connection to mains electricity.

## **Ingress**

Usually meaning water ingress, a possible problem where water seeps in at the joins, usually as a result of worn sealant.

## **Jack**

This is a device for raising the vehicle so that a wheel can be changed.

## **Kerb Weight**

This is the empty weight of a motor vehicle as defined by the manufacturer.

## **Layout**

This is the Interior design and details where furniture units are placed in relation to each other.

## **Leisure Battery**

This supplies the power for the motorhome electrical systems and is sometimes called an auxiliary battery.

## **Levelling**

The process of ensuring that a motorhome is level when sited on a pitch. It is important for comfort and also to ensure the correct functioning of the fridge and water systems.

## **LPG**

Liquid Petroleum Gas, i.e. butane or propane.

## **L-Shaped**

This is a term where the seating area of a motorhome is indeed Lshaped.

## **Mains Hook-Up**

This is a site facility where you can plug into a mains electricity supply.

## **Maximum User Payload**

This is the maximum payload available for the user including essential habitation equipment.

## **MIRO - Mass In Running Order**

Weight of the motorhome equipped to the manufacturer's standard specification. Therefore the condition in which it leaves the factory. Note that this does not include any part of the user payload, including the essential habitation equipment.

## **MTPLM - Maximum Technically Permissible Laden Mass**

The technical maximum permissible laden weight of the motorhome, this must not be exceeded.

## **NCC (National Caravan Council)**

The only trade association representing manufacturers, retailers and suppliers within the motorhome industry.

## **Optional Equipment Payload**

The payload provided by the Elddis for any factory fitted options that may be available.

## **Owners' Club**

This is a group of people who usually own the same brand of motorhome and enjoy meeting up for rallies.

## **Payload**

The amount you can put into a motorhome. Specifically the difference between the Maximum Technical Permissible Laden Mass (MTPLM) and the Mass In Running Order (MIRO).

## **PDI**

This is an inspection undertaken by the Retailer prior to handover to the customer.

**Pitch**

A designated area of a motorhome site allocated for the use of one outfit. Most sites will be arranged with defined pitches.

**Propane**

Gas used in colder conditions and is usually supplied in red cylinders.

**RCD**

This is a residual current device and is part of the electrical system that will 'trip' if there is an electrical fault.

**Gas Regulator**

Safety device fitted between the gas cylinder and the gas system of a motorhome, which controls the pressure of gas being released from the cylinder.

**Road Lights**

The external lights used while the vehicle is traveling.

**Roof Lights** - See Roof Vent.

**Roof Vent**

Is an opening unit in the ceiling that lets in ventilation and light, these vary in size, but the best ones will have integral blinds and flyscreens and are also called rooflights.

**Semi-Rigid Pipe work**

Is water pipes made of a semi rigid plastic and are infinitely preferable to cheaper convoluted piping which can act as a trap for germs and smells.

**Slats**

Sometimes used for beds and can improve ventilation to mattress cushions.

**Space Heater**

This is a type of heating equipment for the living quarters. Modern units fitted offer gas and mains-operation.

**Speed Rating**

This is the maximum speed at which a tyre may be used, as marked on its sidewall.

**SMMT**

Society of Motor Manufacturers and Traders.

**Torque Wrench**

A form of spanner used to set nuts and bolts to a specified degree of tightness. It is recommended for adjustment of wheel fixings on motorhomes.

**User Payload**

The weight of all items carried in the motorhome.

**U-Shaped Settee**

Usually a reference to seating that literally is 'U' shaped.

**Vehicle Kerb weight**

The weight of the tow car often indicated in the manufacturers specifications.

**VIN - Vehicle Identification Number**

This is a unique serial identification number for a vehicle. All cars and motorhomes should carry a VIN. Motorhomes are not obliged to, but most of those sold in recent years in the UK do.

**Warranty**

Are the terms and conditions that spell out your rights with regard to servicing, repair or replacement of parts as provided by the manufacturer.

**Wild Camping**

Term used for staying overnight away from a site. Illegal in many countries, but permission may be granted by individual landowners.





**ANNUAL HABITATION SERVICE RECORDS**

<b>ANNUAL SERVICE RECORD</b>	
MOTORHOME MODEL .....	
VEHICLE IDENTIFICATION NUMBER .....	YEAR .....

<b>1st SERVICE</b>
DATE:
RETAILERS STAMP:
I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

<b>2nd SERVICE</b>
DATE:
RETAILERS STAMP:
I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

<b>3rd SERVICE</b>
DATE:
RETAILERS STAMP:
I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

<b>4th SERVICE</b>
DATE:
RETAILERS STAMP:
I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

<b>5th SERVICE</b>
DATE:
RETAILERS STAMP:
I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

<b>6th SERVICE</b>
DATE:
RETAILERS STAMP:
I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.





## 7th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

## 8th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

## 9th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

## 10th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

## 11th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

## 12th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

## 13th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

## 14th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.



## 15th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

## 16th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

## 17th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

## 18th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

## 19th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

## 20th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

## 21th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

## 22th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.





## NOTIFICATION OF CHANGE OF OWNERSHIP

If you purchase this vehicle as a used vehicle it may be possible to transfer the unexpired term of the warranty cover (up to a maximum of six years commencing at the original date of purchase from new). Please refer to the warranty section of the handbook for terms and conditions.

Please complete the attached form and post it to us along with the following information:

- A copy of the new CRIS registration form
- A copy of the service handbook displaying complete and up to date service history\*
- A cheque for £50 made payable to Elddis.

Transfer of ownership must be made within the first three months of any change of legal ownership in order for the warranty cover to remain valid.

Elddis Customer Care  
Delves lane  
Consett  
County Durham  
DH8 7PE  
[www.elddis.co.uk](http://www.elddis.co.uk)

This form is also available for you to print from our web site.

.....✂.....

## NOTIFICATION OF CHANGE OF OWNERSHIP

### Previous owner details (if known):

Name: .....

Address: .....

.....

..... Post code: .....

Email: .....

### New owner details:

Name: .....

Address: .....

.....

..... Post code: .....

Email: .....

Daytime telephone number: ..... Date of purchase: .....

### Details of Motorhome:

Range: ..... Model: .....

Vehicle identification number (17 digits): .....

\* In order for you warranty to remain valid, your motorhome must have been serviced annually by an Approved Elddis Retailer or Service Centre.

If you do not want to receive information about products and services from Elddis, please tick. ☐





## NOTIFICATION OF CHANGE TO NAME AND ADDRESS

In order that we can provide you with the very best level of service we ask that you keep us informed of any changes to your contact details.

Should your details change please complete the online form on our website, in our 'Customers' section. Alternatively, please complete the attached form and post to us:

Elddis Customer Care  
Delves Lane  
Consett  
County Durham  
DH8 7PE  
www.elddis.co.uk

.....✂.....

## NOTIFICATION OF CHANGE TO NAME AND ADDRESS

### Previous details:

Name: .....

Address: .....

.....

..... Post code: .....

Email: .....

### New details:

Name: .....

Address: .....

.....

..... Post code: .....

Daytime telephone number: ..... Date of purchase: .....

Email: .....

### Details of your Motorhome:

Range: ..... Model: .....

Vehicle identification number (17 digits): .....

If you do not want to receive information about products and services from Elddis, please tick. ☐



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All the illustrations and descriptive matter in this guide are intended to give a general idea of the caravan. Changing market and supply situations may prevent the manufacturer from maintaining the exact specifications and details in this handbook and we therefore reserve the right to alter specifications and materials as conditions demand.

Retailers are independent of the manufacturer and have absolutely no authority to bind the manufacturer by any express or implied undertaking or representation.

Model Year 2015